



Agriculture, Fisheries & Conservation Department
Introduction to Animal Management Quarantine Centre

Animal Admission

On arrival at the Centre, the animal will be placed in its assigned accommodation. It is important that you provide a correspondence address and contact information including phone/fax/mobile numbers as available, in case the Centre contact you regarding feeding, health problems or any emergency matters of your animal.

The Centre is not responsible for the safe keeping of animal containers, toys or any personal belongings left behind. Any items left at the Centre will be at the owner's risk, and the Centre, its staff or management would not be responsible. We are not able to provide designated private areas for your keeping of such items.

The owner or authorized agent/representative has to designate a private registered veterinary surgeon for his/her animal(s) whom can be called to provide treatment at any time if considered necessary by the owner/agent or by the officer in charge of the Centre. Owner would be responsible for such treatment fee.

Services provided

The Centre provides general cleaning and disinfection of the room, security and feeding services for your pet. The Centre does not provide exercise, grooming or veterinary care for animals in quarantine. Owners are advised to make the necessary arrangements for these.

Visiting your pet

Pets in quarantine may be visited by the owner or appointed representative(s) whose name(s) and identifying information must be registered by the owner in the "Animal Owner Declaration" in advance.

The visiting hours are from 10:00 a.m. to 12:00 noon and 2:00 p.m. to 4:00 p.m. daily including public holidays, and the Centre will not be opened as long as the typhoon signal No.8 or above/ Black Rainstorm Warning/ "Extreme Conditions" is being hoisted. Visitors on arrival at the Centre must sign in and note the time of arrival. On departure from the Centre they must also sign out and again note the time of departure.

Visitors must not contact animals other than their own in any manner. Giving food or medication to any animals other than their own is strictly prohibited. Contact between animals is also not allowed.

Communication

It is important that owners of animals communicate with the officers of the Centre to facilitate understanding of the needs of your pets. If you have any concerns or your pets have special requirements please discuss these with the Duty Officer.

Also, owners must notify the Centre in advance if they are away from Hong Kong during the quarantine period to facilitate communication as necessary. And owners should nominate an authorized representative, who can handle matters of the animal on behalf of them if necessary while they are away from Hong Kong.

Animal Accommodation

A. Cattery

Each Centre provides different sizes of air-conditioned rooms for cats. Rooms are cleaned daily and disinfected on a regular basis. A litter box and other essential utensils are provided for each cat. Owner may bring his/her own pet bedding or other items for the animal but these remain the responsibility of the owner. Our staff will advise the owner if they detect any problems with these items.

There is an exercise area within the cattery room. If more than one owner/agent/appointed representative wants to use it at the same time, it is necessary to take turns and the time available for each may be restricted by the staff of the Centre. Owners/agents/appointed representatives of cats are welcomed to discuss and arrange amongst themselves the schedule of visit to avoid conflicts over the use of exercise area, or may ask the officer in charge of the Centre to help arranging this.

Hong Kong Animal Management Centre

A basic room has a size not less than 1.35m² of 1.5m long, 0.9m wide and 2m high. The type and size of room provided will depend upon availability at the time.



Kowloon Animal Management Centre

The Cattery is located on the 2nd level of the Centre. It can be accessed by staircase only. A basic room has a size not less than 2.4m² of 1.8m long, 1.36m wide and 2m high. The type and size of room provided will depend upon availability at the time.





B. Kennels

Each Centre provides different sizes of well ventilated kennels for dogs with indoor and outdoor compartments. The type and size of room provided will depend upon availability at the time. Kennels are cleaned daily and disinfected on a regular basis. Essential utensils are provided for the dogs. Owner may bring his/her own pet bedding or other necessities for the animal but these are the responsibility of the owner. In the event of several owners wishing to use the exercise area for their dogs, they must take turns and the time available for each may be restricted by the staff of the Centre. Owners/agents/appointed representatives of dogs are welcomed to discuss and arrange amongst themselves the schedule of visit to avoid conflicts over the use of exercise area, or may ask the officer in charge of the Centre to help arranging this.

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A basic room has a size not less than 4m² of 3.15m long and 1.27m wide. There are two separate exercise areas and a small exercise yard of approximately 400m² in which owners may exercise and play with their dogs.



Kowloon Animal Management Centre

A basic room has a size not less than 6.83m² of 4.88m long and 1.4m wide. There are three separate exercise areas in which owners may exercise and play with their dogs.



Feeding

Dogs and Cats will be fed on commercial dry food provided by the Centre. Any alteration to this diet will be supplied by the owner. The daily detention fee would not be adjusted even if owner supplies his/her own animal food.

Grooming

Owners are responsible for the grooming, bathing, hair clipping and other special services or cosmetic attention for their animals. Owners may do these by themselves or arrange for a private groomer to provide the service. All private grooming services are at the owner's expense.

Veterinary Attention

The provision, appointment and cost of veterinary care to individual animal are the responsibility of owners. A list of Registered Veterinary Surgeons around the areas of the Centre will be provided for your reference. Owners need to ensure their dogs and cats are fully vaccinated against all major diseases before admitted to quarantine as complied with the import requirement. A physical check up with a private veterinary surgeon is encouraged as soon as practicable when animals first arrive at the Centre. It is for the owner to arrange this directly with the private veterinary surgeon concerned. Owners should take this opportunity to obtain general advice and recommendations from their private veterinary surgeon when the animal is being examined regarding treatment, care and control programmes for parasites and other diseases while the animal is in quarantine.

Our staff will conduct regular checks on the animal. If we are concerned that the animal may require attention from the owner's private veterinary surgeon, we will try to contact the owner or agent and ask him/her to call in the veterinary surgeon. If the condition appears to be urgent, the staff will have the authority to call the designated private veterinary surgeon directly. The fees of the private veterinary surgeon will be the responsibility of the owner.

If the animal dies during the quarantine period, a rabies investigation will be carried out by our Department and the carcass will be disposed of at our discretion.

Fees

The detention fees can be paid in advance; otherwise, the detention fees must be paid at an interval of one month. In the case of the quarantine period shorter than a month, the fees can be paid at the time when the animal leaves the Centre. In all cases no animal will be allowed to leave the Centre before all the fees are duly paid. Death or abandonment of the animal during the course of detention in the Centre will not prejudice the right of our Department in the recovery of any outstanding detention fees from the owner or his/her authorized agent.

(Form No.:G109) (Introduction to Animal Management Quarantine Centre Rev. 04/2024)

Schedule of Detention Fees is as follows:-

For each quarantine dog: HK\$90 per day or part thereof

For each quarantine cat: HK\$46 per day or part thereof

*(*Remark: The fees are subject to revision from time to time and should be paid by cash or cheque payable to "The Government of the Hong Kong Special Administrative Region".)*

Other fees such as private veterinary fees, fees for grooming and other services are not included in the detention fee and owners/agents of the animals should pay these directly to the service-providers (who are not AFCD staff).

Animal Release

When the animal is ready to be released, a letter will be sent to the owner notifying him/her of the releasing date. On rare occasions it may be necessary to extend the quarantine time but this is unusual.

All belongings such as shampoo, towels, combs, toys, and medicine etc. must be removed by the owner or the authorized agent upon the release or transfer of the animal. All items left behind will be disposed of by our staff without further notice.

Our Centres and Office Hours

Hong Kong Animal Management Centre

Address: 688 Victoria Road, Pokfulam, Hong Kong.

Tel : 2550 9211 Fax: 2875 6429

Kowloon Animal Management Centre

Address: 102 Sung Wong Toi Road, Tokwawan, Kowloon

Tel : 2362 6988 Fax: 2774 6248

Office Hours for both Centres:**

9:00 a.m.-1:00 p.m. and 2:00 p.m. - 4:30 p.m.; open daily including Sundays & Public Holidays

**Please kindly note that the Office Hours of the Centres are different from the Visiting Hours of your animal in quarantine.

--END--

The Animal Owner / Agent *signs to acknowledge the receipt of this introduction (total 5 pages)

Signature : _____

Date : _____

*Delete as appropriate

(This is signed when the animal is admitted to the Animal Management Centre)

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