#### THE GOVERNMENT OF THE HONG KONG SPECIAL ADMINISTRATIVE REGION Agriculture, Fisheries and Conservation Department INVITATION TO TENDER

Tender Ref. : AFCD/TTg/04/19 File Ref. : L/M (68/2019) in AF GR CPA06/8/2

**TENDER FORM** 

Contract No. :

#### LODGING OF TENDER

To be acceptable as a tender, this tender must be duly completed in TRIPLICATE and enclosed in a sealed plain envelope marked

# "Tender for the Provision of Cleansing Services to Tai Tong Recreation Area in Tai Lam Country Park (Tender Ref: AFCD/TTg/04/19)"

#### **INTERPRETATION**

PART 1 – TERMS OF TENDER PART 2 – CONDITIONS OF CONTRACT PART 3 – CONTRACT SCHEDULES PART 4 –OFFER TO BE BOUND PART 5 – MEMORANDUM OF ACCEPTANCE

The tender documents for this Invitation to Tender are set out in Clause 1 of the Terms of Tender.

The above Tender Document is deposited with tenderers upon successful registration with the tender issuing department for receiving tender invitation. Copies can also be obtained from the following :

Agriculture, Fisheries and Conservation Department 5/F Cheung Sha Wan Government Offices 303 Cheung Sha Wan Road Kowloon, Hong Kong

Dated this <u>29<sup>th</sup></u> day of <u>March</u> 2019

(LEE hing)

Government Representative Agriculture, Fisheries and Conservation Department

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# **Important Reminders for Tenderers**

Tenderers shall go through the entire Tender Document and submit all the required documents together with their Tenders in accordance with the tender requirements before the Tender Closing Time.

## Checklist of documents to be completed and submitted

Tenderers should refer to Clauses 3, 4, 5 and 6 of the Terms of Tender. Please tick " $\checkmark$ " in the boxes below to indicate you have completed and submitted the documents required.

- Part 1 Appendix A Tenderer's Declaration
  - □ Section 1 Tenderer Portfolio
  - □ Section 2 Tenderer's Business Experience in Provision of relevant Cleansing Services
  - □ Section 3 Statement of Convictions
  - □ Section 4 Election of method of Payment of Contract Deposit
- Part 1 Appendix B Supporting Documents to be Submitted by the Tenderer
  - Copy of a valid Business Registration Certificate
  - □ Copy of the Certificate of Incorporation, the current Memorandum and Articles of Association and any other corporate documents evidencing Business status (where applicable)
  - $\Box$  Copy of documentary evidence of relevant experience of at least three years
  - □ Copy of valid certificate of Employees' Compensation Insurance
  - □ Copy of certificates of compliance and / or test reports for biodegradable plastic litter bags
- Part 1 Appendix C Price Proposal **\*\*\***
- Part 1 Appendix D Wage Proposal for Cleaners
- Part 1 Appendix E Management Plan and Work Plan **\*\*\***
- Part 4 Offer to be bound duly <u>completed</u> and <u>signed</u> **\*\*\***
- **D** Submission in Triplicate
- All submissions should be enclosed in a sealed plain envelope and marked as follow:
   "Tender for the Provision of Cleansing Services to Tai Tong Recreation Area in Tai Lam Country Park (Tender Reference: AFCD/TTg/04/19)"

Failure to submit the documents with "**\*\*\***" by the Tender Closing Date and time shall render the tender disqualified and the tender will not be considered further.

This reminder is by no means exhaustive and is provided for Tenderers' <u>reference only</u>. It shall not be deemed to form part of the Tender Document. Nothing in this checklist shall limit the Government's absolute right to request any other information/supporting documents in connection with or arising out of this Invitation to Tender.

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## **INTERPRETATION**

1. In the Tender Document and the Contract, the following words and expressions have the meaning hereby assigned to them except when the context otherwise requires –

"AFCD"	means the Agriculture, Fisheries and Conservation Department;
"Cleaners"	means any one or more of the cleaners deployed by the Contractor pursuant to Part 1 of Contract Schedule 1 for performing the general cleansing and related tasks under Contract Schedule 1 in the Provision of the Services;
"Cleansing Supervisor"	means one of the Cleaners appointed by the Contractor as the Cleansing Supervisor pursuant to Part 1 of Contract Schedule 1 for performing the supervisory duties under Contract Schedule 1 in the Provision of the Services;
"Commencement Date"	means 1 November 2019, or such later date as may be specified in writing / in the Letter of Conditional Acceptance by the Government Representative;
"Contract"	means the contract made between the Contractor and the Government for the provision of the Services on the terms set out in the Tender Documents and, where applicable, in the documents submitted by the Contractor to the Government as part of its tender, and accepted by the Government;
"Contract Area"	means Tai Tong Recreation Area in Tai Lam Country Park which are, for identification only, delineated on the plans contained in Contract Schedule 2, and include the Facilities;
"Contract Deposit"	means the deposit as more particularly described in Clause 10 of the Terms of Tender and Clause 19 of the Conditions of Contract;
"Contract Manager"	means the individual appointed by the Contractor as Contract Manager pursuant to Part 1 of Contract Schedule 1 whose responsibilities are particularly stipulated in Part 2 thereof;
"Contract Period"	means the period during which the Contract shall subsist and as specified in Clause 1(a) of the Conditions of Contract including any extension as notified by the Government pursuant to Clause 1(b) of

the Conditions of Contract;

- "Contract Schedule" means the schedules for the Contract for the Provision of the Services attached to this invitation to tender;
- "Contractor" means the Tenderer whose tender has been accepted by the Government;
- "Contractor's Employees" or "Employees" means the persons deployed by the Contractor to perform the Services, including the individuals who perform the duties of a Contract Manager, Cleansing Supervisor, and Cleaner;
- "Demerit Point" or means the demerit point as described in Clause "Demerit Points" 3(c)(vii) of the Terms of Tender and Clause 8 of the Conditions of Contract;
- "Facilities" means all the facilities in the Contract Area as specified in Contract Schedule 2;
- "General Holiday" means every Sunday and any other day which is a general holiday by virtue of the General Holidays Ordinance (Cap. 149);
- "Government" means the Government of the Hong Kong Special Administrative Region of the People's Republic of China;
- "Government Property" means the tools, equipment, furniture and all other materials owned by the Government;
- "Government Representative" means the Director of Agriculture, Fisheries and Conservation of the Government or any officer from time to time authorised to act on his behalf for the purposes of the Contract;
- "Letter of Conditional means the letter of conditional acceptance referred to in Clause 8(c) of the Terms of Tender;

"Monthly Fee" means the monthly remuneration payable by the Government to the Contractor for the Services provided in a particular month calculated in accordance with Clause 12 of the Conditions of Contract subject to and after any deductions in respect of that month; "Monthly Pate" means the monthly rate for calculating remuneration

"Monthly Rate" means the monthly rate for calculating remuneration for the Services as set out in Contract Schedule 3 chargeable by the Contractor to the Government for the provision of the Services before deductions;

"Notice of Default"	means a notice issued under Clause 8 of the Conditions of Contract;			
"Non-skilled Workers"	means all unskilled workers employed or to be employed by the Contractor and/or the sub-contractor to work under the Contract, and for the present purpose, include the Cleansing Supervisor and cleaners;			
"Non-skilled Worker Contract"	means a non-works service contract of the Government that reply heavily on the deployment of Non-skilled Workers, and for the purpose of this Invitation of Tender, include this Contract;			
"Refuse"	<ul> <li>means all kinds of non-infection refuses:</li> <li>(a) Any dirt, dust, ashes or paper;</li> <li>(b) Any glass, glass fragments, china, earthenware or tin;</li> <li>(c) Any plaster, concrete, mortar, wood, timber, sawdust, plastic, construction material, or excavated material;</li> <li>(d) Any rubbish or debris;</li> <li>(e) Any filth, manure, dung, excreta and any other offensive, noxious or obnoxious matter or liquid;</li> <li>(f) Any substance likely to constitute a nuisance</li> </ul>			
"Relevant Offences"	means the offences as defined in Clause $3(c)(i)$ of Terms of Tender;			
"Services"	means the provision of cleansing services at the Contract Area and includes all other obligations, tasks and duties ancillary or incidental thereto in accordance with Contract Schedule 1 – "Service Requirements" and subject to all the terms and conditions of the Contract;			
"Standard Employment Contracts"	means the written employment contracts to be entered into between the Contractor and the Cleaners (including the Cleansing Supervisor), a copy of such contracts and its guidance notes can be downloaded from the following hyperlinks:			
	< <u>https://www.afcd.gov.hk/tc_chi/tender/tender_rel/te</u> <u>nder_rel.html</u> > for Chinese version or			
	< <u>https://www.afcd.gov.hk/english/tender/tender_rel/te</u> <u>nder_rel.html</u> > for English version;			
"Statement of Convictions"	means the Statement of Convictions in respect of the Relevant Offence in the form of Section 3 in Appendix			

	А;
"Statutory Minimum Wage"	means the hourly wage rate as specified in Contract Schedule 4 to the Minimum Wage Ordinance (Cap. 608);
"Statutory Minimum Wage (SMW) plus rest day pay rate"	has the meaning given to in the Guidance Notes on Signing of Standard Employment Contract (SEC) for Employees of Contractors of Government Service Contracts, which may be downloaded at the hyperlink provided in Clause 4 of the Conditions of Contract;
"Tender Closing Date"	means the latest date by which tenders must be lodged and as specified in the "Lodging of Tender" section of the Tender Form which may be extended in accordance with Clause 6(b) of the Terms of Tender;
"Tender Document"	means the documents as specified in Clause 1 of the Terms of Tender;
"Tender Validity Period"	means the period of time mentioned in Clause 12 of the Terms of Tender during which a tender shall remain open;
"Tenderer"	means the company which has submitted a tender in response to this invitation to tender;
"Working Hours"	means, in relation to Cleaners, the period in each day from 0730 to 1630 which includes one hour meal break mentioned in Part 3 of Contract Schedule 1.

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- 2. Unless the context otherwise requires, words and expressions in the singular include the plural and vice versa; words and expressions importing the masculine gender include the feminine and neuter gender and vice versa; reference to any person shall include references to individual, firm, public body, body corporate or unincorporated (whenever established or incorporated).
- 3. Section, part or clause headings to any provision, schedule, annex, appendix and other attachments of this Tender Document are inserted for convenience of reference only and shall not in any way vary, limit or extend the interpretation of the Tender Document.
- 4. Where in any part of the Tender Document reference is made to a part, clause, sub-clause, schedule, annex, appendix or attachment by number or letter, such reference, unless expressly stipulated otherwise, shall be construed as a reference to the clause, sub-clause, schedule, annex, appendix or attachment of that number or letter contained in that part of the Tender Document.
- 5. Reference to any enactment, order, regulation or other similar instrument shall be construed as a reference to the enactment, order, regulation or instrument as amended by

any subsequent enactment, order, regulation or instrument.

- 6. Reference to time and dates in the Tender Document shall be construed as Hong Kong time and dates.
- 7. Reference to a day refers to a calendar day; reference to a working day means any day other than Saturdays and General Holidays; reference to a month or a monthly period refers to a calendar month.
- 8. The Government Representative may exercise all rights and powers of the Government under the Tender Document and the Contract. The Government may change the Government Representative and/or its post title from time to time as it thinks fit without prior notice to the Contractor.
- 9. Where a word or expression is defined in the Tender Document, the meaning of such word or expression extend to its grammatical variations and cognate expressions as used in the Tender Document; and any reference to and the definition of any document shall be deemed to be a reference to such document (including any schedules and/or appendices thereto) as from time to time amended, supplemented, modified, novated or replaced (in whole or in part), but disregarding any amendment, supplement, variation or replacement taking place in breach of the terms of such document.
- 10. Any word or expression to which a specific meaning has been attached in any part of any of the Tender Document shall bear such meaning whenever it may appear in the same or other parts of the Tender Document.
- 11. Unless otherwise provided for in the Tender Document, all quotations and payments shall be made in Hong Kong Dollars.

# PART 1 TERMS OF TENDER

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Provision of Cleansing Services to Tai Tong Recreation Area in Tai Lam Country Park

# PART 1 TERMS OF TENDER

#### 1. <u>Tender Documents</u>

- (a) The Tender Documents, identified as Tender Ref. AFCD/TTg/04/19, comprise the following documents:
  - (i) Lodging of Tender;
  - (ii) Important Reminders for Tenderers
  - (iii) Interpretation;
  - (iv) PART 1 Terms of Tender with Appendices A to G;
  - (v) PART 2 Conditions of Contract with Annex A;
  - (vi) PART 3 Contract Schedules 1 to 7;
  - (vii) PART 4 Offer to be Bound; and
  - (viii) PART 5 Memorandum of Acceptance.
- (b) The Interpretation as provided for in Sheets 1 to 5 shall apply to the whole set of the Tender Documents and the Contract unless the context requires otherwise.

#### 2. <u>Invitation to Tender</u>

Tenders are invited for the provision of the Services at the Contract Area (refer to Contract Schedule 2) to the Government on such terms and conditions as set out in the Terms of Tender, the Conditions of Contract and the Contract Schedules.

## 3. Essential Requirements and Information to be Submitted

Tenders that fail to meet any of the essential requirements set out in this Clause <u>will</u> not be considered further or evaluated:

(a) Experience and Qualification Requirements

Tenderers must have at least an aggregate of **THREE (3) years** of experience in the provision of cleansing services to any public recreation venues, parks, gardens, streets or coastal shore during the ten (10) years immediately preceding to the Tender Closing Date. Tenderers are required to provide documentary proof to substantiate the

claim of relevant experience in provision of such services. Failing to provide such documentary proof within the period specified by the Government Representative may render the experience concerned not counted during tender assessment.

The following rules will be adopted in determining whether the experience of a Tenderer will be counted in the tender evaluation:

- (i) Experience gained in a contract in the name of the Tenderer will be counted regardless of whether the Tenderer is a body corporate, a partnership or a firm in sole proprietorship or incorporated joint venture.
- (ii) Experience of the Tenderer gained in the capacity of an unincorporated joint venture, a shareholder of a body corporate or a participant of an incorporated joint venture will not be counted.
- (iii) Experience will be counted regardless of whether the Tenderer has gained it as a main contractor or sub-contractor.
- (iv) A Tenderer's experience under different contracts will not be double-counted for any overlapping periods. The required years of experience is to be counted in days, i.e. "an aggregate of at least three (3) years" is equivalent to have accumulated not less than 1,095 (i.e. 365 days x 3) days of experience in providing cleansing services under one or more contracts.
- (v) A Tenderer's experience under different contracts with overlapping periods is to be counted in accordance with the following example: -

Contracts performed by a Tenderer	Contract period	Contract period without overlapping with the earlier contract	Number of days of experience counted in the tender evaluation
Contract A	16.4.2015 - 15.4.2017	16.4.2015 - 15.4.2017	731 days
Contract B	1.10.2016 - 31.3.2018	16.4.2017 - 31.3.2018	350 days
Contract C	1.1.2018 - 31.12.2018	1.4.2018 - 31.12.2018	275 days
		Total:	1,356 days

(b) No Subcontracting of Services

No proposal for sub-contracting of any or all parts of the Contract shall be made. A Tender containing a sub-contracting proposal will not be considered further and will be disqualified.

- (c) Debarment on Convictions and Demerit Points
  - Past Convictions
  - (i) A Tenderer who is convicted of any offence under the relevant sections of the following Ordinances (such offences are collectively referred to as "**Relevant Offences**") is debarred from tendering for this Contract for a period of 5 years from the date of the Tenderer's last conviction or such shorter period as may be determined by the Central Tender Board under the review mechanism referred to in Clause 3 (c) (ii) below ("**Debarment Period**")
    - the Employment Ordinance (Cap. 57) and/or the Employees'
       Compensation Ordinance (Cap. 282) convictions of which individually carries a maximum fine corresponding to Level 5 or higher within the meaning of Schedule 8 to the Criminal Procedure Ordinance (Cap. 221);
    - (2) Section 17I(1) or 38A(4) of the Immigration Ordinance (Cap. 115);
    - (3) Section 89 of the Criminal Procedure Ordinance (Cap. 221) and Section
       41 of the Immigration Ordinance (Cap. 115) (aiding and abetting another person to breach his condition of stay);
    - (4) Section 7, 7A, 7AA, 43B(3A), 43BA(5) or 43E of the Mandatory Provident Fund Schemes Ordinance (Cap. 485);
    - (5) Any offence under the Occupational Safety and Health Ordinance (Cap. 509) or the Factories and Industrial Undertakings Ordinance (Cap.59), conviction in respect of which individually carries a maximum fine corresponding to Level 5 or higher within the meaning of Schedule 8 to the Criminal Procedure Ordinance (Cap.221).
  - (ii) The five-year Debarment Period applicable to the relevant Tenderer shall stand unless and until a revised Debarment Period is determined by the Central Tender Board. The revised Debarment Period will only be applicable for the purpose of this Invitation to Tender if it is determined by the Central Tender Board under the established review mechanism on the date immediately before the Tender Closing Date. However, the revised Debarment Period will become invalid as soon as the Tenderer is convicted of any of the Relevant Offences subsequent to the Central Tender Board's determination, and in such a case, the Tenderer is debarred from tendering for this Contract for a period of 5 years from the date of that subsequent conviction. For details of the review mechanism, please visit the homepage of

the Treasury Branch of the Financial Services and the Treasury Bureau at: http://www.fstb.gov.hk/tb/en/government-procurement-policy-procedures.htm

- (iii) For the purpose of the above clause, if the Tenderer is a partnership or incorporated joint venture, conviction obtained by any participant of the partnership or shareholder of the incorporated joint venture will also be counted. The Tenderer shall submit with the tender a statement in the form in Section 3 of Appendix A whether it has been convicted in respect of the relevant offences under the Employment Ordinance (Cap. 57), the Factories and Industrial Undertakings Ordinance (Cap. 59), Compensation Ordinance (Cap. 282), the Immigration Ordinance (Cap. 115), Criminal Procedure Ordinance (Cap. 221), Mandatory Provident Fund Schemes Ordinance (Cap. 485)and the Occupational Safety and Health Ordinance (Cap. 509), and, if so, it shall provide in the statement the dates of all such convictions are obtained during the five-year period immediately preceding the Tender Closing Date, and shall give consent and authorization to the AFCD to check with the relevant authorities to affirm the conviction records as provided in the statement. A statement shall be submitted in respect of the Tenderer, each participant of the partnership, or each shareholder of incorporated joint venture as applicable. For avoidance of doubt, for the purpose of this clause participant or shareholder means the company participating in the partnership or incorporated joint venture or the company holding the share of the incorporated joint venture. The statement shall be certified by an authorized person of the Tenderer who is duly authorised by the Tenderer to execute contracts with the Government.
- (iv) For the purposes of verification of the conviction records as stated in the statement in Section 3 of the Appendix A to the Terms of Tender, the Tenderer or each participant shall consent to and authorize AFCD to (a) obtain from any Government Department documents or information in relation to any conviction of an offence under the relevant Ordinances; and (b) release and make available to AFCD all documents or information in relation to such conviction, by completing Section 3 of the Appendix A to the Terms of Tender.
- (v) Conviction shall be counted irrespective of whether they are obtained in respect of a government or private business contract and irrespective of the type of

services offered under the contract. Convictions shall be counted by the number of summonses convicted. Tenderer's convictions of the relevant offence under appeal or review will be counted for the purpose of tender evaluation. If a Tenderer is found to have made a false declaration or untruthful revelation of, including but not limited to, its record of convictions of offences under the Employment Ordinance (Cap. 57), Employees' Compensation Ordinance (Cap. 282), Immigration Ordinance (Cap. 115), Criminal Procedure Ordinance (Cap. 221), Mandatory Provident Fund Schemes Ordinance (Cap. 485), the Government may without prejudice to any other rights which it has or may have, refuse to further consider its tender or terminate forthwith the Contract.

- (vi) Notwithstanding 3(c)(i) above, in respect of the following offences of the Relevant Offences, only convictions obtained on or after 1 April 2019 will count:
  - Sections 7AA, 43B(3A) and 43BA(5) of the Mandatory Provident Fund Schemes Ordinance (Cap. 485); and
  - (2) any offence under the Occupational Safety and Health Ordinance (Cap. 509) or the Factories and Industrial Undertakings Ordinance (Cap. 59), conviction in respect of which individually carries a maximum fine corresponding to Level 5 or higher within the meaning of Schedule 8 to the Criminal Procedure Ordinance (Cap.221).

#### **Demerit Points**

- (vii) The demerit point attracted due to issue of notices of default by any Government bureaux or departments for breaches of contractual obligations under a Non-skilled Worker Contract in respect of:
  - (1) Wages;
  - (2) holiday pay payable to the Non-skilled Workers having been employed under a continuous contract for not less than one month;
  - (3) wages at a rate of at least 150% for the Non-skilled Workers who are required to work when the typhoon signal no. 8 or above is hoisted;
  - (4) daily maximum working hours;
  - (5) signing of Standard Employment Contracts with Non-skilled Workers employed for the performance of a Non-skilled Worker Contract if the employment period exceeds seven (7) days;
  - (6) payment of wages by means of autopay to Non-skilled Workers employed

for the performance of a Non-skilled Worker Contract if the employment period exceeds seven (7) days (payment by cheque is only allowed upon termination of employment contract and is made at the request of the worker concerned); and

- (7) gratuity payable to Non-skilled Workers with no less than one year of service under a continuous contract.
- (viii) If a Tenderer has accumulated three Demerit Points over a rolling period of 36 months, it shall be debarred from tendering for this Contract for a period of five years from the date on which the third Demerit Point was obtained. Any Tender submitted by a Tenderer who is so debarred from tendering for this Contract will not be considered.
- (ix) Demerit Points under appeal will still be counted for the purpose of debarment.
- (d) Complete Offers

Tenders will be considered on an overall basis. Tenders with partial / incomplete offer must not be considered.

(e) Management Plan and Work Plan

A Tenderer must submit with its tender the management plan and work plan (Appendix E hereto) that should preferably incorporate information outlined below and preferably within the specified page limit.

- (i) <u>Management Plan</u> (5-10 pages excluding attachments)
- Name, expertise and qualification of Tenderer's managerial and supervisory staff;
- The organization chart of the proposed work force to be deployed by the Tenderer for the provision of Services;
- Details of the Tenderer's training programmes for its operational and supervisory/managerial staff for the performance of the Services;
- Details of arrangement for supervision and inspection of frontline workers.
- (ii) <u>Work Plan</u> (5-10 pages excluding attachments)
- The distribution of work for staff and deployment of staff and resources for completing the Services and meeting the performance requirements;
- Details of arrangement for provision of leave relief worker to relieve those staff on leave (including rest day, holidays and other leaves) or absent from duty;

- Monthly working programme and daily work schedule in a sampled month; and
- Safety measures adopted in carrying out the Services.

The submitted plans will form part of the tender to be evaluated by the Government. Tenderers may also include other materials or suggestions as appropriate to facilitate consideration of its offer by the Government.

Without prejudice to any other provision of these Terms of Tender, if the management plan and work plan are accepted by the Government, they form part of the Contract subject to modification as may be agreed with or requested by the Government.

## 4. <u>Wages of Cleaners</u>

- (a) (i) It is a contractual requirement of the Contract that the proposed monthly wage for each Cleaner must not be less than the monthly wage of HK\$8,556<sup>1</sup> derived from the Statutory Minimum Wage (SMW) under the Minimum Wage Ordinance (Cap. 608) plus paid rest days, which corresponds to thirty-one (31) days (twenty-seven (27) maximum number of normal working days plus four (4) paid rest days) per month and eight (8) hours of work per day (hereinafter referred to as "the monthly wage rate of SMW plus paid rest days"). The \$8,556 is subjected to revision provided that the SMW is adjusted under the Minimum Wage Ordinance. Tenderers should refer to Note 3 and 4 of Appendix D of this Tender Documents for explanation.
  - (ii) For the avoidance of doubt, if the working days or working hours of a Cleaner deviate from the time basis specified in Clause 4(a) above, the monthly wage rate of SMW plus paid rest days of such Cleaner shall be determined on the basis as stipulated in the guidance notes of the Standard Employment Contract.
- (b) If the monthly wage for a Cleaner proposed in Appendix D to the Terms of Tender is less than the monthly wage rate mentioned in Clause 4(a) above, that Tender will be

<sup>&</sup>lt;sup>1</sup> HK\$8,556 = \$34.5 x 8(hours) x 31(days). Please refer to example 1 of the "Guidance Notes on Signing of Standard Employment Contract (SEC) for Employees of Contractors of Government Service Contracts", which can be downloaded at:

<sup>&</sup>lt;https://www.afcd.gov.hk/tc\_chi/tender/tender\_rel/tender\_rel.html> for Chinese version; or

<sup>&</sup>lt;https://www.afcd.gov.hk/english/tender/tender\_rel/tender\_rel.html> for English version.

evaluated nevertheless but the proposed wage will be deemed to be not less than **the monthly wage rate of SMW plus paid rest days** for the purpose of tender evaluation.

- (c) The Government Representative will at any time before the tender exercise is completed request the Tenderer to confirm its abidance by the monthly wage rate of SMW plus paid rest days. Should the Tenderer refuse to or otherwise fail to confirm such abidance, such proposal will amount to a counter-proposal and may render its tender to be disqualified by the Government in accordance with Clause 30 hereto.
- (d) If the Tenderer proposes in Appendix D to the Terms of Tender a monthly wage higher than the monthly wage rate of SMW plus paid rest days, that higher monthly wage will become binding on the Tenderer should the Tenderer be awarded the Contract.

## (e) <u>Gratuity to Non-skilled Workers</u>

The Contractor shall pay a gratuity to a Non-skilled Worker upon the expiry or termination of the Standard Employment Contract for reason(s) other than in accordance with section 9 of the Employment Ordinance (Cap. 57), provided that the Non-skilled Worker has been employed by the Contractor under a continuous contract (as defined in the Employment Ordinance (Cap. 57)) in respect of this Contract for a period of not less than 12 months immediately before the expiry or termination of the Standard Employment Contract. The amount of gratuity shall be a sum equivalent to 6% of the total wages earned by the Non-skilled Worker during the above period. The gratuity shall be paid prior to the payment of any severance payment or long service payment payable under the Employment Ordinance (Cap. 57) and may be offset against the severance payment or long service payment in accordance with the Standard Employment Contract. Detailed requirements on the gratuity payable are set out in the Standard Employment Contract and the Contractor shall comply with the relevant clauses and follow the examples of illustration therein.

The gratuity shall be paid to the Employee not later than 7 days after the expiry or termination of the Standard Employment Contract.

## (f) Holiday Pay to Non-skilled Workers

The Contractor shall provide the holiday pay to a Non-skilled Worker provided that the Non-skilled Worker has been employed by the Contractor under a continuous contract

(as defined in the Employment Ordinance (Cap. 57)) in respect of this Contract for not less than one month immediately preceding a statutory holiday. The holiday pay shall be calculated according to the relevant provisions under the Employment Ordinance (Cap. 57). Detailed requirements on the holiday pay payable are set out in the Standard Employment Contract and the Contractor shall comply with the relevant clauses and follow the examples of illustration therein.

(g) Extra Wages to Non-skilled Workers for Working under Typhoon Signal No. 8 or above If typhoon signal no. 8 or above is hoisted anytime (regardless of the duration) during the working hours of a day or a shift in which the Non-skilled Worker has worked, the Contractor shall pay the Non-skilled Worker for that day/shift at least 150% of the Non-skilled Worker's original pay for the hours worked in that day/shift. Detailed requirements on the extra wages payable for working under typhoon signal no. 8 or above are set out in the Standard Employment Contract and the Contractor shall comply with the relevant clauses and follow the examples of illustration therein. For the avoidance of doubt, the extra wages stipulated in this Clause shall also apply to a Non-skilled Worker with whom the Contractor is not required to enter into the Standard Employment Contract.

## 5. <u>Tender Preparation</u>

- (a) Tenders must be completed in English or Chinese and in ink or typescript and be submitted in the manner under "Lodging of Tender" of the Tender Form.
- (b) Tenderers must duly complete and submit the following documents together with the documentary evidence which are necessary for Tender evaluation:
  - (1) PART 1 Appendix A Tenderer's Declaration;
  - (2) PART 1 Appendix B Supporting Documents to be submitted by the Tenderer;
  - (3) PART 1 Appendix C Price Proposal;
  - (4) PART 1 Appendix D Wage Proposal for Cleaners;
  - (5) PART 1 Appendix E Management Plan and Work Plan
  - and
  - (6) PART 4 Offer to be Bound duly completed and signed by the Tenderer.

- (c) Failure to submit the documents in sub-clause (b) (3), (5) and (6) by the Tender Closing Date and time shall render the tender disqualified and the tender will not be considered further. Failure to submit other documents in sub-clause (b) by the Tender Closing Date and time will render the tender not to be considered any further at the discretion of the Government.
- (d) When completing the Tender Form, Tenderers shall ensure that:
  - the name of the Tenderer must be the same as the name shown on the Certificate of Incorporation when the company is incorporated under the Companies Ordinance or the Certificate of Change of Name (if any) or other similar ordinance elsewhere; and
  - (ii) all the forms are duly signed by the Tenderer (in the case of a sole proprietorship) or a partner of the Tenderer (in the case of a partnership) or the Tenderer's authorized person or persons for an on behalf of the Tenderer (in the case of a company);
- (e) All submissions should be enclosed in a sealed plain envelope and marked as follows:
   "Tender for Provision of Cleansing Services to Tai Tong Recreation Area in Tai Lam Country Park (Tender Reference: AFCD/TTg/04/19)"
- (f) Tenderers should tick the checklist on "Important Reminders for Tenderers" attached at the front of this tender documents and ensure all the necessary documents are completed and submitted.

## 6. <u>Submission of Tender</u>

(a) A tender to be submitted in response to this invitation to tender shall be submitted in TRIPLICATE (i.e. one set of originals and two sets of copies) with all necessary information including documentary evidence necessary for tender evaluation and addressed to the Chairman, Tender Opening Committee, Government Logistics Department, and be deposited in the Government Logistics Department Tender Box situated at the lift lobby on Ground Floor, North Point Government Offices, 333 Java Road, North Point, Hong Kong before the Tender Closing Date. The envelopes must not bear any indication which may relate them to a particular Tenderer. Late tenders WILL NOT BE CONSIDERED.

- (b) If a Black Rainstorm Warning Signal or Tropical Cyclone Warning Signal No.8 or above is in force for any duration between 9:00 a.m. (Hong Kong Time) and 12:00 noon (Hong Kong Time) on the Tender Closing Date, the closing time of this tender will be extended to 12:00 noon (Hong Kong Time) on the next working day (excluding Saturday) after the Black Rainstorm Warning Signal or Tropical Cyclone Warning Signal No.8 or above is cancelled.
- (c) No modification to the terms set out in the Tender Document may be submitted or proposed by a Tenderer. Any modifications proposed or submitted by a Tender in contravention of this requirement will be ignored and will not be treated as part of its tender. Any appendices/annexes to the Terms of Tender and Contract Schedules issued with this invitation to tender must not be altered by the Tenderer.
- (d) Figures submitted by the Tenderer should not be altered or erased. Any alteration to the figures in a Tenderer's proposal should be done by striking through the incorrect figures and inserting the correct figures in ink above the original figures. All such amendments should be initialled by the Tenderer in ink.
- (e) Each Tenderer may only submit **ONE** tender.

#### 7. <u>Anti-collusion</u>

- (a) By submitting a tender, the Tenderer represents and warrants that in relation to its tender:-
  - (i) it has not communicated and will not communicate to any person other than the Government the amount of any tender price;
  - (ii) it has not fixed and will not fix the amount of any tender price by arrangement with any person;
  - (iii) it has not made and will not make any arrangement with any person as to whether it or that other person will or will not submit a tender; and
  - (iv) it has not otherwise colluded and will not otherwise collude with any person in any manner whatsoever in the tendering process.
- (b) In the event that the Tenderer is in breach of any of the representations and/or warranties in sub-clause (a) above, the Government shall be entitled to, without

compensation to any person or liability on the part of the Government:-

- (i) reject the tender;
- (ii) if the Government has accepted the tender, withdraw its acceptance of the tender; and
- (iii) if the Government has entered into the Contract with the Tenderer, terminate the Contract.
- (c) The Tenderer shall indemnify and keep indemnified the Government against all losses, damages, costs or expenses arising out of or in relation to any breach of any of the representations and/or warranties in sub-clause (a) above.
- (d) Any breach of any of the representations and/or warranties in sub-clause (a) above by the Tenderer may prejudice the Tenderer's future standing as a Government contractor.
- (e) Sub-clause (a) shall have no application to the Tenderer's communications in strict confidence with its own insurers or brokers to obtain an insurance quotation for computation of the tender price, or with its professional advisers, consultants or sub-contractors to solicit their assistance in the preparation of tender submission.
- (f) The rights of the Government under sub-clauses (b) to (d) above are in addition to and without prejudice to any other rights or remedies available to it against the Tenderer.

## 8. Basis of Acceptance and Award of Contract

- (a) Tenders will be considered on an *overall* basis. A tender with only partial offers will
   NOT BE CONSIDERED further.
- (b) The Government is not bound to accept the tender with the lowest offer or any tender or to give any reasons for doing so.
- (c) The successful Tenderer will receive a Letter of Conditional Acceptance from the Government notifying it the Government's conditional acceptance of its tender, subject to delivery to the Government of the Contract Deposit pursuant to Clause 10 of the Terms of Tender and fulfillment of any other conditions as the Government may specify therein.

- (d) Upon and subject to the successful Tenderer having duly complied with Clause 10 of the Terms of Tender and such other conditions as may be specified in the Letter of Conditional Acceptance by a specified date ("Specified Date"); and subject always to the successful Tenderer not being debarred from participating in this tender exercise on the Specified Date by having obtained any conviction under the relevant Ordinances under Clause 3(c)(i) or having obtained three (3) or more Demerit Points under Clause 3(c)(vii) of the Terms of Tender, a legally binding Contract will come into existence as from the date of the Letter of Conditional Acceptance between the Government and successful Tenderer.
- (e) If the successful Tenderer who receives the Letter of Conditional Acceptance fails to deliver the Contract Deposit in accordance with Clause 10 of the Terms of Tender or fulfill such other conditions as may be stipulated in the Letter of Conditional Acceptance by the Specified Date, or if the successful Tenderer, though having delivered the Contract Deposit and fulfilled all other conditions stipulated in the Letter of Conditional Acceptance, has obtained any conviction or Demerit Points as described in Clause (d) above, the Letter of Conditional Acceptance issued to the Tenderer shall lapse and be of no effect and the Government shall be at liberty to award the Contract to any other Tenderer, to conduct a fresh tender exercise or to take such appropriate action as the Government deems fit.
- (f) Tenderers who do not receive any notification within the Tender Validity Period shall assume that their tenders have not been accepted.

#### 9. <u>Prices Tendered</u>

- (a) Tenderers should ensure that the rates or contract value tendered are accurate before submitting their bids. Under no circumstances shall the Government be obliged to accept any request for rates or contract value adjustment after Tender Closing Date on grounds that a mistake has been made in the rates or contract value tendered.
- (b) All rates or contract value tendered in Appendix C to the Terms of Tender shall be in Hong Kong currency and, if accepted by the Government, shall remain valid and binding throughout the Contract Period.

- (c) The Government may require a Tenderer, who in the opinion of the Government has submitted unreasonably low price, to justify and demonstrate to the reasonable satisfaction of the Government that it is capable of carrying out and completing the Contract. A Tenderer's failure to so justify and demonstrate to the Government's satisfaction shall entitle the Government to reject the tender.
- (d) When more than one Tenderer has offered the same lowest price for the required Services, opportunity will be given to these Tenderers to submit a second bid.

#### 10. <u>Contract Deposit</u>

- (a) If the Contract Value (as defined in (g) below) exceeds HK\$1.4 million but does not exceed HK\$15 million, the successful Tenderer shall deposit with the Government a Contract Deposit of an amount equivalent to two percent (2%) of the Contract Value as security for the due and faithful performance of the Contract by the successful Tenderer.
- (b) If the Contract Value (as defined in (g) below) exceeds HK\$15 million, the successful Tenderer shall deposit with the Government a Contract Deposit of an amount equivalent to two percent (2%) of the Contract Value (if it passes the financial vetting) or five percent (5%) of the Contract Value (if it is unable to submit adequate financial information for a meaningful assessment or fails in the financial vetting) as security for the due and faithful performance of the Contract by the successful Tenderer
- (c) The Contract Deposit shall be payable within fourteen (14) days from the date of the Letter of Conditional Acceptance and either in cash or in the form of a banker's guarantee in the form attached at Appendix F to the Terms of Tender issued by a bank holding a valid banking licence under the Banking Ordinance (Cap.155). A banker's guarantee for the purpose of this Clause must comply with the requirements as provided in Clause 19 of the Conditions of Contract.
- (d) If a Tenderer elects to provide a banker's guarantee,
  - (i) the Tenderer shall submit an original letter from a licensed bank within the meaning of the Banking Ordinance (Cap.155) confirming that it will provide

to the Government within the time specified in sub-clause (c) above a banker's guarantee in the format set out at Appendix F;

- the banker's guarantee duly executed shall be submitted to the Government in accordance with sub-clause (c) above;
- (iii) the banker's guarantee must remain in force from the Commencement Date until six months after the expiry of the Contract or the date upon which all of the Contractor's obligations and liabilities shall have been performed and discharged by the Contractor to the satisfaction of the Government, whichever is the later.
- (e) A Tenderer is required to elect the method of providing a Contract Deposit it prefers by completing and signing in Section 4 of Appendix A to the Terms of Tender. In the event that a Contractor fails to elect which method of providing a Contract Deposit it prefers, it will be assumed that the Contractor will pay the Government the Contract Deposit by way of cash.
- (f) Due payment of the Contract Deposit is condition precedent to the award of the Contract. If the successful Tenderer fails to deliver to the Government the Contract Deposit within such time as specified in sub-clause (c) above, any Letter of Conditional Acceptance issued to the Tenderer shall lapse and of no effect and the Government shall be at liberty to select any other Tenderer, to conduct a fresh tender exercise or to take such appropriate action as the Government deems fit.
- (g) For the purpose of this Clause, reference to "Contract Value" means the total contract value tendered by the successful Tenderer in Appendix C of the Terms of Tender and subject to such modification as may be agreed by the Government.

## 11. <u>Tenderers' Response to the Government's Enquiries</u>

In the event that the Government determines that clarification of any tender is necessary, it will advise the Tenderer accordingly indicating whether the Tenderer should supplement its tender. Each Tenderer shall thereafter within five (5) working days after the date of the Government's request or such other period as specified in the request for clarification submit the requested information. Tenders may not be considered if complete information is not provided as required.

#### 12. <u>Tender to Remain Open</u>

- (a) Tenders shall remain valid and open for acceptance by the Government on these terms for not less than one hundred and fifty (150) days after the Tender Closing Date.
- (b) If before expiry of the Tender Validity Period, a Tenderer withdraws its offer, the Government will take due notice of the Tenderer's action and this may prejudice its future standing as a Government contractor.

#### 13. Offer to be Bound

- (a) All parts of the Tender Document submitted and offered by the Tenderer will be binding on the Tenderer. A Tenderer is deemed to have satisfied itself as to the correctness of its tender. In the event that a Tenderer discovers an error in its tender after the tender has been deposited, the Tenderer may correct the same in a separate letter before the Tender Closing Date. No request for adjustment or for variation whatsoever will be allowed or entertained after the Tender Closing Date.
- (b) By signing the "Offer to be Bound", a Tenderer confirms that its offer has been made subject to the terms and conditions contained in the Tender Documents, and any variation or adjustment agreed with the Government and upon being accepted by the Government, be incorporated into and form part of the Contract.

## 14. Documents of Unsuccessful Tenderers

Documents of unsuccessful Tenderers will be destroyed three (3) years after the Contract has been awarded and the agreement signed.

## 15. <u>Complaints about Tendering Process</u>

The tendering process is subject to internal monitoring to ensure that contracts are awarded properly and fairly. Any Tenderer who feels that its offer has not been fairly evaluated may write to the Director of Agriculture, Fisheries and Conservation who will personally examine the complaint and refer it to the approving authority/relevant tender boards for consideration if it relates to the tendering system or procedures followed. Tenderers are to note that the Director of Agriculture, Fisheries and Conservation shall not consider a complaint that is lodged later than three (3) months after the award of Contract.

## 16. <u>Undisclosed Agency</u>

The person who signs a tender as Tenderer shall be deemed to be acting as a principal unless it discloses therein that it is acting as an agent only, in which case it shall also disclose therein the name, address and the name(s) of the contact person(s) of its principal.

#### 17. <u>Personal Data Provided</u>

- (a) The personal data of any individual provided by a Tenderer in the tender will be used for tender evaluation and contract award purposes.
- (b) A Tenderer shall ensure that, prior to disclosure in the tender, the relevant individual to whom the personal data belongs has acknowledged and consented that his/her personal data may be disclosed to the Government Representative and all parties responsible for tender evaluation in other Government bureaux, departments and non-Government organizations.
- (c) The individual to whom the personal data belongs has the right to access and make correction with respect to personal data as provided for in sections 18 and 22 and Principle 6 of Schedule 1 of the Personal Data (Privacy) Ordinance (Cap. 486). The right of access includes the right to obtain a copy of the personal data provided in the tender.
- (d) Enquiries concerning the personal data collected by means of the tender, including the making of access and corrections, should be addressed to the Personal Data Privacy Officer (Deputy Secretary (General)) of the AFCD.

## 18. Offering Gratuities

The Tenderer shall not and shall ensure that his agents and employees shall not offer or give any advantage as defined in the Prevention of Bribery Ordinance (Cap. 201) to any agent or employee of the Government. Any breach of or non-compliance with this Clause by the Tenderer shall, without affecting the Tenderer's liability for such breach or non-compliance, invalidate his tender, and result in contract termination, if any awarded.

## 19. <u>New Information Relevant to Qualified Status</u>

Tenderers should inform the Government in writing immediately of any factor which might affect their qualified status as an enlisted supplier with the Government, or as a qualified supplier for a particular service. The Government reserves the right to review their qualified status in light of any new information relevant to their qualification.

## 20. <u>Consent to Disclosure</u>

The Government shall have the right to disclose, without further reference or notice to the successful Tenderer, whenever the Government considers appropriate or upon request (written or otherwise) by any third party information on the awarded Contract, including the name and address of the successful Tenderer, description of the Services, wages levels and working conditions for the successful Tenderer's employees including those of its agents, and the Contract Value and information in relation to the Demerit Points given to the Contractor for breaches of the specific contractual obligation under the Contract. In submitting a bid, each Tenderer irrevocably and unconditionally authorizes the Government to make and consents to the Government making any of the disclosure aforesaid. Furthermore, the Government shall have the right to require the successful Tenderer to display wage level and working conditions, including working hours, of its employees, ensuring that their employees (which shall also include those of the successful Tenderer's agents) are being informed of such. The mode of display shall be such as may be specified by the Government from time to time.

## 21. <u>Contractor's Performance Monitoring</u>

Tenderers are advised that should the Government award the Contract to the successful Tenderer, its performance of the Services under the Contract will be monitored and may be taken into account when the Government evaluates any tenders or quotations that the successful Tenderer may submit in future. A tender may be rejected if by the Tender Closing Date, the Tenderer is under suspension from tendering for government tenders.

#### 22. <u>Cancellation and Costs of Tender</u>

- (a) The Government may at any time cancel this tender and the Government is not bound to give any reasons therefor.
- (b) A Tenderer submits its tender proposal at its own cost and expense. The Government will not under any circumstances be liable to the Tenderers for any costs and expenses whatsoever incurred by the Tenderer in connection with the preparation and submission of its tender or in any related communication with the Government, whether before, on or after the Tender Closing Date.

#### 23. <u>Environmental Friendly Measures</u>

The following environmental friendly measures are recommended in the preparation of the tender documents:

- (a) All documents should preferably be printed on both sides and on recycled paper.
   Paper exceeding 80gsm are not recommended as a general rule.
- (b) Excessive use of plastic laminates, glossy covers or double covers should be avoided as far as possible. Use of recyclable non-glossy art board paper as document covers is recommended.
- (c) Single line spacing should be used and excessive white space around the borders and in between the paragraphs should be avoided.

#### 24. <u>Tenderer's Enquiries</u>

- (a) Before the Tender Closing Date, any enquiries concerning the submission of tender procedures and technical issues such as Service Requirements, Schedules, Tender Briefing etc., please contact Ms. P.S. CHIU at telephone no. 2150 7174. The Government officers may at any time request any Tenderer to make enquiries in writing.
- (b) (b) Tenderers shall note that after the Tender Closing Date and before the award of the Contract, they shall not attempt to initiate any contact, whether direct or indirect, with the Government on matters relating to the Tender Document or their submitted tenders. Any Tenderer who fails to observe this requirement may render its tender being disqualified. The Government reserves the sole right to initiate any contact with Tenderers and all such contacts and subsequent responses from Tenderers shall be made in writing.

(c) Unless otherwise expressly stated by the Government, any statement, whether oral or written, made and any action taken by any Government officer in response to any enquiry made by a prospective Tenderer shall be for guidance and reference purposes only. The statement shall not be deemed to form part of these Terms of Tender and such statement or action shall not be deemed to amplify, alter, negate, waive or otherwise vary any of the terms or conditions as set out in these Terms of Tender or the Conditions of Contract.

#### 25. <u>Tenderer's Commitment</u>

All tenders, proposals, information and responses submitted by each Tenderer shall be the representation of the Tenderer and may be law or at the Government's sole option be incorporated into and made part of the Contract to be made between the Government and the successful Tenderer in such manner as the Government considers appropriate. The Government reserves the right to disqualify any Tenderer who submits a tender that directly or indirectly attempts to preclude or limit the effect of this requirement.

#### 26. <u>Tender Briefing Session</u>

In order to have a clear understanding of the Contract and the Services before submitting offers, all Tenderers who wish to submit a bid in this Tender are strongly recommended to deploy staff at supervisory level to attend a Tender Briefing on **14 May 2019 (Tuesday)** at 3:30 p.m. at Room 702, 7/F, Cheung Sha Wan Government Office 303 Cheung Sha Wan Road, Kowloon. Tenderers who would like to attend the briefing session should complete the reply slip attached at **Appendix G** to the Terms of Tender and send back to Field Officer II/Contract Management (FOII/CM) to register (either via email: foiicm@afcd.gov.hk or fax 2317 0482) on or before 11 May 2019. Each Tenderer may nominate not more than two representatives to attend the tender briefing session.

#### 27. <u>Amendments to Tender</u>

Should the Government require any amendments, clarifications or adjustments to be made to the Tender Documents for the purpose of tendering, the Government will issue to every prospective Tenderer, who has registered with the Government when obtaining copies of the Tender Documents, numbered addenda giving full details of such amendments. The prospective Tenderer shall acknowledge receipt of these addenda. These addenda if comprising an amendment, clarification or adjustment to any provisions of the Contract, shall form part of the Contract and shall take priority over the documents previously issued.

## 28. <u>The Attachments</u>

Tenderers should study all attachments to the Tender Documents (including the Annexes, Appendices, Attachments and Contract Schedules) carefully before submitting their tenders. Tenderers should note that all information and statistics provided by the Government in connection with this tender are for reference only. The Government (including its servants and agents) gives no warranty, statement or representation, expressed or implied, as to its accuracy, availability, completeness, usefulness or future changes of such statistics and information. Tenderers should conduct their own independent assessment of the statistics and information. The Government does not accept any liability for the accuracy, completeness or otherwise of such information and statistics.

## 29. <u>Negotiation</u>

The Government reserves the right to negotiate with any Tenderer about the terms of its offer.

#### 30. <u>Counterproposal</u>

Any counterproposal or any offer not in accordance with the terms of this tender on the part of a Tenderer will not be considered. Subject to any confirmation of abidance by the Tenderer, its tender will be considered on the basis as if no such counterproposal had been made.

#### 31. The Agreement on Government Procurement of the World Trade Organization

This tender is covered by the Agreement on Government Procurement of the World Trade Organization ("WTO GPA") and the provisions of the WTO GPA will apply to this tender. Tenderers are requested to note that a Review Body on Bid Challenges (under WTO GPA) ("the Review Body") has been set up by the Government to deal with challenges made against alleged breaches of the WTO GPA and the relevant procedures for handling bid challenges are set out in the Rules of Operation of the Review Body ("the Rules"), which are available for inspection at the Secretariat of the Review Body located at the Trade and Industry Department or which may be sent to the interested parties upon request. In the event that a Tenderer believes that a breach of the WTO GPA has occurred, the Tenderer may, within ten (10) working days after it knew or reasonably should have known the basis of the challenge, lodge a challenge to the Review Body on the alleged breaches of the WTO GPA. Nevertheless, the Tenderer is encouraged to seek resolution of its complaint in consultation with the Government before lodging a complaint to the Review Body. In such instances, the Government shall accord impartial and timely consideration to any such complaint, in a manner that is not prejudicial to obtaining corrective measures through the Review Body.

Tenderers are also to note that the Review Body may receive and consider a late challenge but a challenge shall not be considered if it is filed later than thirty (30) working days after the basis of the challenge is known or reasonably should have been known.

	Te	enderer's Declaration	1	Appendix A	
_					
	ction 1 – Tenderer's Portfolio				
1.	Name of Tenderer (in English)	·			
	(in Chinese)	:			
2.	Scope of Business :				
3.	Registered Office				
	(a) Address :				
	(b) Telephone Number :			er :	
4.	Number of employee :				
5.	Year of Establishment :				
6.	<ul> <li>6. Business status of Tenderer :</li></ul>				
7.	Name and Residential Address of	of the following (wher	e applicable):		
		<u>Name</u> <u>Resi</u>	dential Address		
	(a) Managing Director				
	(b) Partners				
	(c) Sole Proprietor				
8.	Contact Person(s) (in the event o	f any queries relating	to the tender offer)		
	(a) Name		(b) Telephone N	umber	
			_		
	gnature of Person uthorized to sign Tender :			Company Chop :	
N	ame in Block Letter :				
N	ame of Tenderer :				
Te	el. No. / Fax. No. :				
D	ate :				

Terms of Tender

# Appendix A

# **Tenderer's Declaration**

#### Section 1 – Tenderer's Portfolio

9.	I/We also certify that the particulars given by me/us below, are correct:
	(a)The number of my/our/the Company's Business Registration Certificate is
	(b) The date of expiry of my/our/the Company's Business Registration Certificate is
	(c) I am/We are/The Company is covered by an Employees' Compensation Insurance Policy, the particulars of which are as follows:
	Policy No.
	Name of Insurance Company
	Period covered by the Policy is from
	to
	Brief particulars of the cover provided and any special conditions are as follows:

# Note: --

Please submit the supporting documents in accordance with Appendix B of Terms of Tender.

Signature of Person Authorized to sign Tender	:	Company Chop :
Name in Block Letter	:	
Name of Tenderer	:	
Tel. No. / Fax. No.	:	
Date	:	

Terms of Tender

## Appendix A

#### **Tenderer's Declaration**

#### Section 2 – Tenderer's Business Experience in Provision of relevant Cleansing Services

Experience in the provision of cleansing service to any public recreation venues, parks, gardens, streets or coastal shore during the ten (10) years immediately prior to the Tender Closing Date will be evaluated as essential requirement according to Clause 3 of Terms of Tender. Tenderers <u>must</u> provide description and history of their relevant experience in the provision of outdoor cleansing services with clear indication on the number of years of relevant experience; and should provide documentary proof to substantiate claims of the relevant experience. (*Client name, Contract period, Place of Business, Areas served, Description of Business*)

Client	Contract	Place of	Areas	Description of Business
Name	Period	Business	Served	

Remarks: A Tenderer's experience under different contracts <u>will not be double-counted</u> for any overlapping periods. Please refer to Clause 3(a) of Terms of Tender.

Signature of Person Authorized to sign Tender	:	 Company Chop :
Name in Block Letter	:	
Name of Tenderer	:	
Tel. No. / Fax. No.	:	
Date	:	

Terms of Tender

## Appendix A

## **Tenderer's Declaration**

#### Section 3 –Statement of Convictions

[Please refer to Clause 3(c)(i) of the Terms of Tender.]

- 1. A Tenderer Hereby declares if the following person(s) has/have obtained any conviction of the Relevant Offences (as defined in Clause 3(c)) for a period of 5 years immediately preceding the Tender Closing Date:
  - (a) The Tenderer itself;
  - (b) Where applicable, each of its partners if it is a partnership or each of its shareholders if it is a company; and
  - (c) Where applicable, its sub-contractor.

#### Yes/No (please delete as appropriate)

If yes, please complete the following table: -

Date of Offence	Location of Offence	Date of Conviction	Ordinance and the Sections Breached	Court Penalties

(Use separate sheets if required)

Signature of Person Authorized to sign Tender	:	Company Chop :
Name in Block Letter	:	
Name of Tenderer	:	
Tel. No. / Fax. No.	:	
Date	:	

Terms of Tender

# Appendix A

# **Tenderer's Declaration**

#### Section 3 – Statement of Convictions

- 2. I/We hereby declare that all information given above and contained in any additional sheets attached hereto are correct. I/We understand that if any of the information contained in this Appendix is found to be incorrect, my/our tender will not be further considered, or my/our Contract will be terminated in accordance with Clause 20 of the Conditions of Contract if I am/we are awarded the Contract.
- 3. I/We hereby authorize the Agriculture, Fisheries and Conservation Department to obtain information from all Government bureaux/departments and give consent to the Government bureaux/departments concerned to provide information about my/our conviction records in respect of the Relevant Offences to the Agriculture, Fisheries and Conservation Department for the purposes of assessment of my/our tender under this tender exercise and subsequent management of the Contract.

Signature of Person Authorized to sign Tender	:	Company Chop :
Name in Block Letter	:	
Name of Tenderer	:	
Tel. No. / Fax. No.	:	
Date	:	

Appendix A

# **Tenderer's Declaration**

## Section 4 – Election of method of payment of Contract Deposit

[Please refer to Clause 10 of the Terms of Tender and Clause 19 of the Conditions of Contract.]

\*Delete as appropriate

If required under Clause 10 of Terms of Tender, we, the Tenderer, will pay the Contract Deposit : -

- \* (i) in cash,
- \* (ii) in the form of a banker's guarantee in accordance with Clause 19 of the Conditions of Contract.

In the event that a Tenderer fails to elect which method of providing a Contract Deposit, it will be assumed that the Tenderer will deposit cash with the Government.

Signature of Person Authorized to sign Tender	:	Company Chop :
Name in Block Letter	:	
Name of Tenderer	:	
Tel. No. / Fax. No.	:	
Date	:	

# Appendix B

# Supporting Documents to be Submitted by the Tenderer

[Please refer to Clause 3 & Appendix A of the Terms of Tender, & Part 5 of Contract Schedule 1]

## (Please indicate by ☑ as appropriate)

- 1. The following documents are attached for assessment: -
- **Business Status** 
  - □ Copy of a valid Business Registration Certificate. The certificate should bear a machine printed line to show that full registration fee has been paid.
  - □ Copy of the current Certificate of Incorporation, Memorandum and Articles of Association, Certificate of Change of Name (if any) if the Tenderer is a company or body corporate and any other corporate documents evidencing business status.

# **Requirements of Experience and Qualification**

□ Copy of Documentary evidence of my/our relevant experience in the ten (10) years immediately preceding the Tender Closing Date in provision of cleansing services. (*Client name, Contract period, Place of Business, Areas served, Description of Business*).

# Others

- □ Copy of Certificate of Insurance
- Copy of Certificates of compliance and / or test reports for biodegradable plastic litter bag
- 2. (a) I/We hereby authorize the Agriculture, Fisheries and Conservation Department to obtain information from the referee(s) referred to in the documentary evidence submitted regarding my/our relevant experience in providing cleansing services: -

and give consent for the referee(s) to release and provide information to the Agriculture, Fisheries and Conservation Department as regards my/our record of performance concerning the types of services listed in Contract Schedule 1.

(b) I/We hereby declare that all information given in (a) above and any additional sheets attached hereto are correct. I/We agree that, if any of such information is found to be incorrect, my/our tender may not be considered any further.

Authorized to sign Tender	:	Company Chop :
Name in Block Letter	:	
Name of Tenderer	:	
Tel. No. / Fax. No.	:	
Date	:	

Terms of Tender

....

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# Appendix C

## **Price Proposal**

(Rates of Charge for the Provision of the Services) [Please refer to Clause 3(d), 8 & 9 of the Terms of Tender]

#### Section I – Monthly Rate

<u>Contract Period</u> From 1 November 2019	No. of Months	Monthly Rate (HK\$)	Subtotal Amount (HK\$)
to 31 October 2021	(a)	(b)	(a) x (b)
October to February	10		(A)
March to September	14		( <b>B</b> )
Total Amount (HK\$): (A) + (B)			

Remarks:

Evaluation of the tenderer's offer will be based on the total service cost under Section I.

The total amount shall be included all costs of extended working hours mentioned in Note1 of Part 3 in Contract Schedule 1.

# Section II - Additional Rate of Cleansing Staff<sup>#</sup>

Cleansing Staff	Hourly Rate (HK\$)
1. A Cleansing Supervisor	
2. A Cleaner	

#Note: The additional rate quoted under Section II will only be used for calculation of payment for the additional services under Clause 2 of Conditions of Contract.

**Important:** The Contractor shall be responsible for all costs and expense required for rendering the Services under the Contract, including but not limited to the equipment, materials and tools required to be provided under the Contract.

Authorised Signature & Company Ch	nop :	
Name of Person Authorized to Sign 7	Fender:	
Name of Tenderer	:	
Tel No. :	Fax No.:	_ Date:

Terms of Tender

## Appendix D

## Wage Proposal for Cleaners

[Please refer to Clause 4(a) of the Terms of Tender and Part 2 & 3 of Contract Schedule 1]

## Wages Proposal for Cleaners

- 1. Tenderers must propose in the given spaces below a monthly wage rate for a cleaner and the basis on which such wage rate is calculated. The monthly wage rate proposed must comply with the requirements set out in Clause 4(a) of the Terms of Tender. Tenderers are advised to read Clauses 4(a) to 4(g) of the Terms of Tender carefully for the consequences of non-compliance of the wage requirements.
- 2. By way of illustration, the monthly wage payable to a cleaner shall not be less than HK\$8,556, calculated on the basis of
  - (i) 31 days per month (i.e. 27 normal working days plus 4 paid rest days) [see Note 1];
  - (ii) 6 normal working days per week;
  - (iii) 8 hours a day [see Note 2]; and
  - (iv) HK\$34.5 per hour.
- 3. Wage proposal for a Cleaner:

Type of Staff	Proposed Monthly Wage [see Note 3]	Basis of calculation [see Notes 1 to 2]
Cleaner	НК\$	[Hourly rate of HK\$] x [8 hours a day] x 31 days per month (i.e. 27 normal working days plus 4 paid rest days)

- Note 1: Tenderers must allow one paid rest day for every period of seven days.
- Note 2: The number of hours means working hours plus meal break, if paid.
- Note 3: The monthly wage payable to each cleaner during the Contract Period should not be less than (i) the monthly wage committed by the Tenderer in this Appendix; or (ii) any adjusted wage level brought about by future revisions of the Statutory Minimum Wage, whichever is the higher.

Authorized Signature & Company Cl	hop :	
Name of Person Authorized to Sign 7	Fender:	
Name of Tenderer	:	
Tel No. :	_Fax No.:	_ Date :

Terms of Tender

# Appendix E

Management Plan and Work Plan [Please refer to Clause 3(e) of the Terms of Tender.]

Management Plan (a)

Authorised Signature & C	Company Chop	: _		
Name of Person Authoriz	ed to Sign Tender	: _		
Name of Tenderer		: _		
Tel No.:	_Fax No.:		Date :	

Terms	of	Tender
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# Appendix E

Management Plan and Work Plan [Please refer to Clause 3(e) of the Terms of Tender.]

(b) <u>Work Plan</u>

Authorised Signature & O	Company Chop	:		_
Name of Person Authorized to Sign Tender		:		_
Name of Tenderer		:		_
Tel No.:	Fax No.:		Date :	_

# Sample Form of Banker's Guarantee for the Performance of a Contract

#### **WHEREAS**

(A) By a contract (hereinafter called the "Contract") dated the [day] of [month year] made between «SUPPLIER\_NAME» of «SUPPLIER\_ADDRESS» (hereinafter called the "Contractor") of the one part and the Government of the other part (designated as Agriculture, Fisheries and Conservation Department Contract No. «CONTRACT\_NUMBER»), the Contractor agreed and undertook to provide .....

upon the terms and conditions of the Contract.

(B) The Guarantor has agreed to guarantee in the manner and on the terms and conditions hereinafter appearing, the due and faithful performance of the Contract by the Contractor. Now the Guarantor HEREBY AGREES with the Government as follows:

(1) Where applicable, words and expressions used in this Guarantee shall have the meaning assigned to them under the Contract.

(2) In consideration of the Government entering into the Contract with the Contractor:

- (a) The Guarantor hereby irrevocably and unconditionally guarantees the due and punctual performance and discharge by the Contractor of all of his, her and their obligations and liabilities under the Contract and the Guarantor shall pay to the Government on demand and without cavil or argument all monies and discharge all liabilities which are now or at any time hereafter shall become due or owing by the Contractor to or in favour of the Government under or in connection with the Contract together with all costs, charges and expenses on a full indemnity basis which may be incurred by the Government by reason or in consequence of any default on the part of the Contractor in performing or observing any of the obligations terms conditions stipulations or provisions of the Contract.
- (b) The Guarantor, as a primary obligor and as a separate and independent obligation and liability from its obligations and liabilities under sub-clause (a) above, irrevocably and

unconditionally agrees to indemnify and keep indemnified the Government against and shall pay to the Government on demand and without cavil or argument all losses, damages, costs, charges and expenses on a full indemnity basis suffered or incurred by the Government arising from or in connection with the failure of the Contractor to perform fully or promptly any of his, her or their obligations terms conditions stipulations or provisions of the Contract.

(c) The Guarantor further agrees that all dividends, compositions and payments which the Government may at any time receive from the Contractor or from his, her or their estate or estates, whether in liquidation, bankruptcy or otherwise, in respect of all such losses, damages, costs, charges and expenses shall be taken and applied by the Government as payments in gross, and that this Guarantee shall stand good in respect of the balance to the full amount of HK\$ \_\_\_\_\_.

(3) This Guarantee shall not be affected by any change of name or status in the company, firm or individual described as "the Contractor" or where "the Contractor" is a partnership, any change in the partners or in its constitution.

(4) The Guarantor shall not be discharged or released from this Guarantee by any arrangement made between the Government and the Contractor or by any alteration in the obligations imposed upon the Contractor by the Contract or by any waiver or forbearance granted by the Government to the Contractor as to payment, time, performance or otherwise whether or not such arrangement, alteration, waiver or forbearance may have been or is made or granted with or without knowledge or assent of the Guarantor.

(5) Without prejudice to Clause 4 above, the obligations of the Guarantor under this Guarantee shall remain in full force and effect and shall not be affected or discharged in any way by, and the Guarantor hereby waives notice of or assents to:

- (a) any suspension, termination, amendment, variation, novation or supplement of or to the Contract from time to time (including without limitation extension of time for performance);
- (b) any provision of the Contract being or becoming illegal, invalid, void, voidable or unenforceable;
- (c) the termination of the Contract or of the engagement of the Contractor under the Contract for any reason;

- (d) any forbearance, variation, extension, discharge, compromise, dealing with exchange, waiver or renewal in respect of any right of action or remedy that the Government may have, now or after the day of this Guarantee, against the Contractor and/or the negligence, failure, omission, indulgence or delay by the Government in enforcing any right, power, privilege to or remedy available to the Government in relation to the obligations of the Contractor set out in the Contract;
- (e) the voluntary or involuntary liquidation, bankruptcy, dissolution, sale of assets, receivership, general assignment for benefit of creditors, insolvency, reorganisation arrangement, composition, or other proceedings of or affecting the Contractor or its assets, or any change in the constitution of the Contractor;
- (f) any assignment, novation or sub-contracting by the Contractor of any or all of its obligations set out in the Contract;
- (g) without prejudice to the generality of the foregoing, any fact or event (whether similar to any of the foregoing or not) which in the absence of this provision would or might constitute or afford a legal or equitable discharge or release of or defence to the Guarantor, other than the express release of its obligations.

(6) This Guarantee shall extend to any variation, novation of or amendment to the Contract and to any agreement supplemental thereto agreed between the Government and the Contractor and for the avoidance of doubt, the Guarantor hereby authorises the Government and the Contractor to make any such amendment, variation, novation or supplemental agreement without its notice or assent.

(7) This Guarantee shall have immediate effect upon execution and is a continuing security. This Guarantee shall cover all of the obligations and liabilities of the Contractor under the Contract and shall remain in full force and effect and irrevocable until:

- (a) the date falling **six** (6) months after the expiry of the Contract; or
- (b) the date on which all the obligations and liabilities of the Contractor under the Contract have been duly carried out, completed and discharged in accordance with the Contract,

whichever is the later.

(8) This Guarantee is in addition to and shall not merge with or otherwise prejudice or affect any contractual or other right or remedy or any guarantee, indemnity, lien, pledge, bill, note, charge or any

other security which the Government may at any time hold (collectively "Other Security") and this Guarantee may be enforced by the Government without first having recourse to any of the Other Security or taking any steps or proceedings against the Contractor, and notwithstanding any release, waiver or invalidity of the Other Security.

(9) Any demand, notification or certificate given by the Government specifying amounts due and payable under or in connection with any of the provisions of this Guarantee shall be conclusive and binding on the Guarantor.

(10) The obligations expressed to be undertaken by the Guarantor under this Guarantee are those of primary obligor and not as a surety.

(11) This Guarantee shall be governed by and construed according to the laws for the time being in force in the Hong Kong Special Administrative Region of the People's Republic of China ("Hong Kong") and the Guarantor agrees to submit to the exclusive jurisdiction of the courts of Hong Kong.

(12) All documents arising out of or in connection with this Guarantee shall be served:

- (a) upon the Government, at the Contract Management Unit, Protection Section, Country Parks Technical Services Division, the Agriculture, Fisheries and Conservation Department, 6/F Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Kowloon, marked for the attention of Director of Agriculture, Fisheries and Conservation, facsimile number 2317 0482;
- (b) upon the Guarantor, at \_\_\_\_\_\_, Hong Kong, marked for the attention of \_\_\_\_\_\_, facsimile number

(13) Documents to be served under this Guarantee shall be deemed to have been duly served by one party if sent by letter or fax addressed to the other party at the address stated above or to the facsimile number set out above. The documents so served shall be effective (a) on the date of delivery if hand-delivered; (b) on the date of transmission if sent by facsimile; and (c) if despatched by mail (whether registered or not), on the day on which they are tendered for delivery by the postal authority in Hong Kong.

(14) The aggregate amount of the Guarantor's liability under this Guarantee shall not exceed\_\_\_\_\_.

- (15) The Guarantor hereby acknowledges that
  - (a) the Guarantor should read and fully understand, with the benefit of independent legal advice if necessary, the terms and conditions of this Guarantee before entering into this Guarantee.; and
  - (b) no Government officer is authorised to advise on, make representations regarding or amend (other than by a written instrument signed by both the Guarantor and the Government) the terms and conditions of this Guarantee.

IN WITNESS whereof the said Guarantor ...... has caused its Common Seal/Seal to be hereunto affixed the day and year first above written.

The [Common Seal/Seal\*] of the said ) Guarantor was hereunto affixed and ) signed by .....) .....) [Name & Title] duly authorised by its board of directors....) ....)

@ Signed Sealed and Delivered ) for and on behalf of and as ) lawful attorney of the Guarantor ) under power of attorney dated ) ..... and deed of delegation ) dated ..... ) by ..... ) [Name & Title] ) and in the presence of .....) .....)

[Name & Title]

\* Please delete as appropriate

@ See Powers of Attorney Ordinance Chapter 31

Note: When banker's guarantees are executed under power of attorney, a photocopy of the power of attorney, certified on each page by a Hong Kong solicitor that it is a true and complete copy of the original must be submitted.

# Appendix G

[Please refer to Clause 26 of the Terms of Tender.]

To: Field Officer II / Contract Management Agriculture, Fisheries and Conservation Department Fax: (852) 2317 0482

# **Registration Form for Attending Tender Briefing Session**

Provision of Cleansing Services to Tai Tong Recreation Area in Tai Lam Country Park (Tender Ref.: AFCD/TTg/04/19)

# **Details of the Briefing Session**

Date : 14 May 2019 (Tuesday)

Time : 3:30 p.m.

Venue : Room 702, 7/F, Cheung Sha Wan Government Office 303 Cheung Sha Wan Road, Kowloon

## **Details of Registration**

The following person(s) from our company will attend the Briefing Session:

	Name	Post Title	
(1)			_
(2)			-
Signature :		Name :	
Post title :		Company :	
Phone no.:		Fax no. :	
E-mail address :		Date :	

# NOTE: This form should be completed and returned by fax to the Agriculture, Fisheries and Conservation Department on or before <u>11 May 2019</u>.

For enquiries concerning briefing session, please contact Ms. CHIU at Tel.: 2150 7174.

# PART 2

# CONDITIONS OF CONTRACT

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# PART 2 CONDITIONS OF CONTRACT

# 1. <u>Contract Period</u>

- (a) The Contractor shall provide the Services to the Government, for a period of twenty four (24) months from the Commencement Date subject to any provision for sooner determination or extension of the Contract as is provided for in the Contract.
- (b) Notwithstanding Clause 1(a) above, the Government may by serving a written notice on the Contractor of no less than one (1) month prior to the expiry of the said period of twenty-four months at its sole discretion extend such period for a continuous period of not more than six (6) months, commencing immediately upon expiry of the said period of twenty-four months on the same terms and conditions herein except this clause.
- (c) The Contractor shall continue to perform the Contract throughout the extension period under Clause 1(b) when Government exercises its right to extend the Contract.

## 2. <u>Provision of Services</u>

- (a) The Contractor shall during the Contract Period provide the Services in accordance with the Service Requirements as laid down in Contract Schedule 1 and shall be carried out in accordance with the terms and conditions of this Contract.
- (b) Notwithstanding anything to the contrary herein contained, the Government Representative may from time to time and at any time during the Contract Period:
  - (i) by giving a prior written notice to the Contractor so that the Contractor will, within seven
     (7) days, provide such additional Services at such part of the Contract Area which are not covered in the Services Requirements as set out in Contract Schedule 1 for such duration and in such manner as may be specified in the notice; and
  - (ii) by giving a prior verbal notice (to be properly documented subsequently) to the Contractor so that the Contractor will, within one (1) day, carry out emergency services at such part of the Contract Area, for such duration and in such manner as may be directed by the Government Representative and the Contractor shall provide such Services accordingly.
- (c) All of the Services provided by the Contractor including those provided under Clause 2(b) hereof will be payable in accordance with the rates of charges specified in Contract Schedule 3.

# 3. <u>Contractor's Acknowledgement</u>

The Contractor acknowledges that

(a) it has made itself thoroughly conversant with all aspects of the Contract including but not limited to the nature and quality requirements of the Services, and other requirements under the Contract on equipment, materials, tools, deployment of labour and supervisory staff; and any necessary storage or transportation requirement under the Contract.

- (b) it has been supplied with sufficient information to enable it to provide to the Government the Services in accordance with the terms and conditions of the Contract; and
- (c) it shall not be entitled to any additional payment nor be excused from performing any of its obligations under the Contract on the ground of any misinterpretation by the Contractor of any matters relating to the Contract.

# 4. <u>Contractor's Warranties and Undertakings</u>

The Contractor warrants and undertakes to the Government that:

- (a) the Contractor and all the Contractor's Employees shall have the necessary skills, experience, qualifications and expertise to provide the Services on the terms and conditions as set out in the Contract;
- (b) the Contractor shall carry out and provide the Services with all due diligence and in a proper, skilful and professional manner and shall perform the Services to the satisfaction of the Government Representative;
- (c) the Contractor shall comply with all laws, regulations, by-laws and code of practice which are from time to time applicable to the provision of the Services, including the obtaining and maintaining of all necessary licences or permits;
- (d) the Contractor shall, through the Government Representative, keep the Government informed of all matters relating to the Services and shall answer all reasonable enquires made by the Government Representative;
- (e) the Contractor shall enter into a written Standard Employment Contract with each of its Non-skilled Workers including the Cleansing Supervisor employed for the performance of this Contract if the employment period exceeds seven (7) days. The Standard Employment Contract can be downloaded from the following hyperlink:
  - (i) for Chinese version <https://www.afcd.gov.hk/tc\_chi/tender/tender\_rel/tender\_rel.html>; or
  - (ii) for English version <https://www.afcd.gov.hk/english/tender/tender\_rel/tender\_rel.html>
- (f) The Contractor shall strictly observe its contractual obligations under the Standard Employment Contract, including but not limited to, the contractual obligations the breach of which would attract a Demerit Point.
- (g) Without prejudice to the generality of Clause 4(f) above, the Contractor shall, in accordance with the Contract and the Standard Employment Contract, comply with the following contractual obligations:
  - (i) paying wages;
  - (ii) paying holiday pay payable to the Non-skilled Workers having been employed under a continuous contract for not less than one month;
  - (iii) paying wages at a rate of at least 150% for the Non-skilled Workers who are required to work when the typhoon signal no. 8 or above is hoisted;
  - (iv) paying wages by means of autopay to the Non-skilled Workers (payment by cheque is only allowed upon termination of employment contract and is made at the request of the worker concerned);

- (v) paying the gratuity to the Non-skilled Workers with no less than one year of service under a continuous contract; and
- (vi) not allowing the Non-skilled Workers to work beyond the committed daily maximum working hours under the Contract
- (h) the Contractor shall comply with all reasonable instructions and directions on all matters relating to the Contract as the Government Representative may from time to time issue to the Contractor; and
- (i) the Contractor shall comply with requirements of the Occupational Safety and Health Ordinance (Cap. 509), and any other legislation pertaining to the health and safety of all Contractor's Employees. The Contractor shall take all necessary measures, including the provision of proper protective gear and proper training to ensure the safety of all Contractor's Employees during the provision of the Services. In the event of any Contractor's Employees or Contractor's sub-contractors or agents suffering from any personal injury or death in the course of provision of Services and whether there be a claim for compensation or not, the Contractor shall within twenty-four (24) hours give notice in writing of such personal injury or death to the Government Representative.
- (j) the Contractor shall be responsible for the good conduct of Contractor's Employees, permitted sub-contractors and agents (if any) while they are performing the Services at the Contract Area under the Contract and shall ensure that they comply with the Code of Conduct for the Contractor's Employees set out in Contract Schedule 5 which may be amended from time to time by the Government Representative. The Government Representative may require on reasonable grounds (including but not limited to medical, security and disciplinary grounds) the immediate removal or replacement of any of the Contractor's Employees or the Contractor's permitted sub-contractors or agents (if any) engaged or deployed for the purpose of the Contract. Any of the Contractor's Employees, the Contractor's sub-contractors or agents so removed shall be replaced as soon as possible by a competent substitute within such time as specified by the Government Representative; and
- (k) the Contractor shall not employ illegal workers or aid and abet another person to breach his condition of stay in the execution of this Contract.

# 5. <u>Contractor's Obligations Relating to Employment of Contractor's Employees</u>

- (a) The Contractor shall employ sufficient number of suitably trained, experienced and competent managerial and site supervisory staff for the maintenance and execution of the Services. They shall include but not limited to the following:
  - (i) At least one (1) Contract Manager; and
  - (ii) At the location as specified in Contract Schedule 2, sufficient number of Supervisors and Cleaners as specified in Part 3 of Contract Schedule 1.

The Contractor shall ensure that they all fulfill the respective qualifications to carry out all their responsibilities and duties as stipulated in Part 7 of Contract Schedule 1.

- (b) The Contractor shall pay or shall ensure to be paid to each Cleaner during the Contract Period a wage not less than:
  - (i) the monthly wage as specified in Contract Schedule 4; or
  - (ii) a monthly wage referred to at (i) above as the same may be adjusted as a result of future

revision of the Statutory Minimum Wage, whichever is the higher.

- (c) The Contractor shall promptly pay or shall ensure prompt payment of wages to the Contractor's Employees in accordance with the Employment Ordinance (Cap. 57), failure to do so will entitle the Government to terminate the Contract. The Contractor shall use autopay for payment of wages to the Cleaners (payment by cheque is only allowed upon termination of employment contract and is made at request of the Cleaners concerned).
- (d) Without the prior approval of the Government Representative, the Contractor shall not allow any Cleaner to work each day for more than the maximum allowable working hours per day as specified in the Standard Employment Contract.
- (e) The Contractor shall allow each Cleaner not less than one hour meal break each day. The period of meal break of each Cleaner shall be specified in the Standard Employment Contract.
- (f) The Contractor shall ensure and procure that its contracts with its permitted sub-contractor shall contain a clause to the same effect as this Clause. The Contractor shall ensure that any default of the said clause by its permitted sub-contractor shall be readily remedied. Any failure of its permitted sub-contractor to observe the aforesaid contractual clause shall be deemed to be a breach of the Contract on the part of the Contractor under this Clause entitling the Government to terminate Contract forthwith.

# 6. <u>Performance of Contractor's Employees</u>

- (a) The Contractor shall ensure the good conduct of each of the Contractor Employees while they are performing the Services for or on behalf of the Contractor. Without prejudice to the aforesaid, the Contractor shall ensure that each employee :
  - (i) is fit for their tasks;
  - (ii) maintains the standard of discipline, courtesy, behaviour and consideration in performing the Services;
  - (iii) do not smoke, sleep, consume alcoholic drink, listen to radio, gossip and will refrain from any other malpractices while they are performing the Services; and
  - (iv) is on duty during the period of a day as specified in Contract Schedule 1 as applicable to the post set out therein for which the Contractor's Employee is assigned to perform his/her duties for the purpose of this Contract and is punctual at all times.
- (b) The Government Representative may require on reasonable grounds (including but not limited to medical, security and disciplinary grounds) the immediate removal or replacement of any of the Contractor's employees or agents engaged or deployed for the purpose of the Contract.
- (c) Any employee or agent so removed shall at the sole cost and expense of the Contract be replaced as soon as possible by a competent substitute and within such time as specified by the Government Representative. The Contractor shall not deploy the removed person to perform the Services at any other location.
- (d) The Government shall in no circumstances be liable to the Contractor, its employees and

agents in respect of any liability, loss or damage occasioned by such removal and the Contractor hereby agrees to fully indemnify the Government against any aforesaid claim made by such employees or agents.

- (e) The Contractor and the Contractor's Employees shall:
  - (i) deal promptly and courteously with the Government Representative, the general public and all others with whom they may have contact in performing the Services under the Contract;
  - (ii) wear tidy and clean uniforms and such special or protective clothing and footwear as the Government may consider necessary or appropriate. Any such special or protective clothing and footwear shall be provided, maintained and replaced as necessary by the Contractor at its own expenses;
  - (iii) upon being requested by the Government Representative, accompany the Government Representative to the locations specified by the Government Representative to inspect the performance of the Services;
  - (iv) give proper training, supervision and guidance to the Cleaners in performing the Services.
  - (v) conduct surprise checks at such frequency agreed by the Government Representative and record the findings of his surprise checks in a record book;
  - (vi) provide the record book for the Government Representative's inspection whenever requested by the Government Representative;
  - (vii) if required by the Government Representative, deliver to the Government within such period as specified by the Government Representative, copies of the record for the Government's retention;
  - (viii) if required by the Government Representative, attend and participate in meetings arranged by the Government Representative in relation to the Services (including meeting with any persons, groups or associations specified by the Government Representative to resolve complaints or discuss any aspect of the Services); and
  - (ix) if required by the Government Representative, prepare a written report on any aspect of the Services as instructed by the Government Representative.

# 7. <u>Personnel Records</u>

(a) The Contractor shall maintain or shall ensure to be maintained proper, current and accurate records of the Standard Employment Contracts, the attendance log and wage books showing details of working hours, working days, payment of wages to the Contractor's Employees, bank autopay returns, receipts of wages and records of contributions to the mandatory provident fund schemes. Such records shall also include the name, identity card number, photograph, grade, qualifications and/or record of experience (of manager and supervisor

ranks only) and age of each of the Contractor's Employees.

- (b) The Contractor shall enter into written Standard Employment Contract (if the contractual period exceeds seven (7) days) with accompanying guidance notes with each of the Cleaners including the Cleansing Supervisor in accordance with Clause 4(e) above, and shall ensure that all Employees fully understand all contents of the Standard Employment Contract. Copies of the signed employment contract should be kept by the Contractor, the Employees and the Government for record and for monitoring of the Contractor's compliance with the Contract.
- (c) The Contractor shall within fourteen (14) days from the Commencement Date of the Contract provide the Government Representative with copies of the Standard Employment Contracts entered into under sub-clause (b) above at its own costs. In the event that there is any subsequent change of concerned Employees and/or of the terms of the Standard Employment Contract as approved by the Government Representative, the Contractor shall provide the Government Representative within three (3) days after such change with a copy of any new Standard Employment Contract entered into or any employment contract as amended, as the case may be, at its own cost.
- (d) The Contractor shall keep proper records of all amendments, variation or cancellation to the Standard Employment Contracts and the wage payment to the Contractor's Employees.
- (e) Any breach of the undertaking in sub-clause (a) to (d) above in respect of written Standard Employment Contracts with Contractor's Employees shall be construed as a material breach of the Contract and the Government shall have right to terminate the Contract.
- (f) The Contractor shall not vary the terms and conditions of the Standard Employment Contract without the prior written approval of the Government Representative.
- (g) If requested by the Government Representative, the Contractor shall produce evidence to satisfy the Government Representative that the terms and conditions specified in the Standard Employment Contracts have been complied with. The Government Representative may at any time during the Contract Period approach the Contractor's Employees to verify the information provided by the Contractor. If requested by the Government Representative, the Contractor shall make arrangement for any or all of the Contractor's Employees to meet the Government Representative or the representatives of the Labour Department.
- (h) The Contractor shall obtain consent from the Contractor's Employees for disclosure of their personal data, the Standard Employment Contracts and all other records of employment to the Government Representative and the representatives of the Labour Department for the purposes of the Contract.
- (i) All records stated in this Clause shall be readily available for inspection by the Government Representative at any time.

#### 8. Debarment Mechanism and Demerit Point System

- (a) If the Contractor or any sub-contractor engaged by the Contractor is convicted of any of the Relevant Offences (regardless of whether the conviction arises from this Contract), such conviction(s) will be taken into account in the assessment of the Contractor/sub-contractor's offer (as the case may be) in future tender or quotation exercises.
- (b) If the Contractor is in breach of any contractual obligations referred to in the definition of

"Demerit Point", the Government is entitled to issue a default notice to the Contractor.

- (c) If any sub-contractor engaged by the Contractor to perform this Contract is in breach of any contractual obligations referred to in the definition of "Demerit Point", the Government is entitled to issue a default notice to each of the Contractor and the sub-contractor.
- (d) Each default notice issued under Clause 8(b) or 8(c) attracts one Demerit Point. The Demerit Point(s) will be taken into account in the assessment of the Contractor/sub-contractor's offer (as the case may be) in future tender or quotation exercises.

# 9. <u>Performance Monitoring of the Contractor</u>

Without prejudice to Clause 8 hereof, the performance of the Contractor shall be monitored and may be taken into account in the tender evaluation of the Contractor's future bids for Government service contracts.

# 10. No Assignment and Sub-contracting

- (a) This Contract is personal to the Contractor. The Contractor shall not sub-contract, assign or otherwise transfer or dispose of the Contract or any part thereof any rights and obligations hereunder without the prior written consent of the Government. When giving any consent hereunder, the Government Representative shall be entitled to impose such conditions, restrictions or stipulation as he consider necessary.
- (b) The sub-contracting of any part of the Services shall not relieve the Contractor from any liability or obligation under the Contract. The Contractor shall be responsible for the acts, defaults and neglects of any sub-contractor or agent, employees or workmen of any sub-contractor or agent as fully as if there were the acts, defaults and neglects of the Contractor.

#### 11. Inspection and Rejection

- (a) In connection with the carrying out of the Services, the Government Representative shall at any time be entitled to inspect the performance of the Contractor and the vehicles, equipment, materials and tools used or to be used in the Services. The Government Representative shall be entitled to interview any member of the Contractor's Employees or sub-contractor (if any) and to inspect all records relevant to the Services and to obtain copies of such records from the Contractor free of charge.
- (b) The Services performed before payment shall be subject to inspection by the Government Representative who may withhold payment unless the Services have been performed in accordance with the terms and conditions of the Contract and to the satisfaction of the Government Representative. The Government Representative shall have the right not to accept unsatisfactory performance of the Services and suspend payment until the Contractor has rectified the defects.

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- (c) At any time during the Contract Period, the Government Representative may investigate each case where the Contractor has failed to perform the Services or any part thereof in accordance with the provisions of the Contract. If in any particular case the Services provided by the Contractor has failed to meet the performance standards required under the Contract or any terms and conditions of the Contract, the Government Representative shall be entitled to instruct/advise the Contractor either verbally or in writing to remedy/rectify the failure in order to comply fully with the performance standards required under the Contract and terms and conditions of the Contract.
- (d) Within twenty-four (24) hours of being notified verbally or in writing of any of the Services being unsatisfactory, the Contractor shall be required to take immediate and necessary action to rectify such unsatisfactory Services. If the Contractor fails to rectify such unsatisfactory Services in accordance with Clause 11(c) or fails to provide required number of staff in accordance with the Service Requirements in Contract Schedule 1, the Government Representative may, without prejudice to any other rights and remedies available to the Government, carry out and complete such Services by its own resources or by other contractors. All costs and expense whatsoever which may be incurred by the Government Representative thereof shall be recoverable in full from the Contractor by deducting such sums from any money due or becoming due to the Contractor under this or other contracts with the Government.

# 12. Payment to Contractor

(a) Subject always to the terms and conditions hereof, and the Contractor having performed the Services in accordance with the terms and conditions of the Contract to the satisfaction of the Government, the Government shall pay to the Contractor a service charge on a monthly basis (the "Monthly Fee") in accordance with the following formula:

(Monthly Rate) +

(Any total charges for additional Contractor's Employees and additional Services provided by the Contractor, under Clause 2, calculated on the basis of the applicable rates of charges as set out in Contract Schedule 3)

Monthly Fee payable to Contractor =

(Total deductions calculated under Clause 13)

(Such other sums the Government is entitled to deduct pursuant to other provisions of the Contract)

All costs and expenses in connection with the appointment and employment of the auditors/accountants shall be borne solely by the Contractor.

(b) The Monthly Fee set out in sub-clause (a) above shall be inclusive of all fees, costs, charges

and disbursements incurred by the Contractor in the performance of the Services including but without limitation to the equipment, materials, uniforms and tool required to be deployed/provided under the contract; the costs and expenses incidental to the attendance of meetings, the giving of presentations and briefings; the fees for obtaining any licence, authorization or permit from any Government or other authority; the fees payable to any sub-contractors or agents in connection with the performance of the Services.

- (c) Payment shall be made in Hong Kong dollars. The Contractor shall at the beginning of each month deliver to the Government Representative an invoice in respect of the Services rendered to the Government in the preceding month. Subject to the Government Representative being satisfied that the calculations of the Monthly Fee is correct, the Government should pay the Contractor the Monthly Fee within 30 days after having received from the Contractor the invoice and the statement in accordance with the provisions of sub-clause (a). The Monthly Fee will be paid by the Government Representative, provide a statement in the form as at Annex A to the Conditions of Contract which shall be certified by a certified public accountant (practicing) or a corporate practice registered under the Professional Accountants Ordinance (Cap.50).
- (d) Unless the Government Representative otherwise notifies in writing, all invoices and correspondence concerning the Monthly Fee shall be addressed to the Government Representative at the address specified in Clause 29. The Government Representative shall not be liable for any delay in the payment of the Monthly Fee if invoices and correspondence shall not be so addressed.
- (e) The billing periods for the Monthly Fee shall begin on the first day to the last day of the month during the Contract Period. In the case where the first or the last month of the Contract Period does not begin on the first day or end on the last day of the month, the Monthly Fee shall be adjusted on a pro rata basis.

# 13. <u>Deduction in Monthly Fee</u>

(a) The Contractor shall ensure the Cleaners employed for the work are not less than the number stipulated in Part 3 of the Service Requirements in Contract Schedule 1. Without prejudice to any other rights and remedies of the Government under the Contract or otherwise at law, the Government is entitled to make deductions from the Monthly Rate an amount (to be rounded to the nearest dollars) calculated in the formula below if any of the Contractor's Employees have resigned, have been dismissed or absent from duty without immediate replacements for the period of absence. The sum (to be rounded to the nearest dollars) shall be calculated in the following sub-Clauses.

Х

Monthly Rate Total working man-hours of all Cleaners of the month concerned Duration of absence from duty (in total number of absence man-hour) of all Cleaners

- (b) The Government reserves the right to make the following deductions from payment due under this contract on the occurrence of any of the following events:
  - (i) the number of staff is found to be less than that specified in Part 3 of the Service Requirements in Contract Schedule 1;
  - (ii) the staff is found to be absent from duty without reasonable excuse or is found to be sleeping whilst on duty or in any other way present but not performing his or her duties; and
  - (iii) the staff fails to obey instructions, supply required equipment, dress in proper attire, and any other minor infringement of his or her specified duties.

In case of dispute, the decision of the Director of Agriculture, Fisheries and Conservation Department shall be final and binding.

# 14. Engagement of Labour

- (a) The Contractor shall make its own arrangements in regard to the provision of such labour, skilled or unskilled, as may be required for the execution, completion, and maintenance of the Services and shall use all diligence in arranging for a sufficient and suitable supply of such labour but all such arrangement shall be in accordance with the general local usage and Employment Ordinance (Chapter 57) and subject to such regulations as the Government may from time to time require to be observed.
- (b) As far as practicable all labour both skilled and unskilled shall be engaged in Hong Kong.

# 15. <u>Suspension of Services</u>

Notwithstanding any other provision herein, the Contractor may suspend the Services during any period when No. 8 or higher tropical cyclone warning signal, or BLACK rainstorm signal is hoisted by Hong Kong Observatory. Deduction of fee in accordance with Clause 13 is not applicable to the suspension of Services under the mentioned inclement weather conditions. However, the Contractor shall resume the Services and be responsible for the Services forthwith after the above inclement weather warning signals are lowered by Hong Kong Observatory.

# 16. Liability and Indemnity

- (a) The Government and its employees or agents shall not be under any liability whatsoever for or in respect of:
  - (i) any loss of or damages to any of the Contractor's property or that of the Contractor's Employees, sub-contractors or agents however caused (whether by any negligence of the Government or any of its employees or agents or otherwise); and
  - (ii) any injury to or death of any of the Contractor's Employees or those of its sub-contractors

or agents save and except any such injury or death caused by the negligence of the Government or any of its employees or agents.

- (b) The Contractor shall indemnify the Government against any loss of or damage to any Government Property or of any of its employees or agents or from and against any claims, actions, proceedings, and liabilities (including liability to pay compensation and damages), costs (including legal costs on a full indemnity basis) and expenses incurred or sustained by the Government arising from any injury to or death of any employee or agent of the Government arising out of the negligence of the Contractor or any of the Contractor's Employees, sub-contractors or agents.
- (c) The Contractor shall indemnify and keep indemnified the Government fully and effectively against any and all losses, claims, damages, costs, charges, expenses, liabilities, proceedings and actions which the Government may sustain or incur or which may be brought or established against it by any person and which in any case arises out of or in relation to or by reason of, but not limited to, the following:
  - (i) the negligence, recklessness, or willful misconduct of the Contractor, the Contractor's Employees or any of the Contractor's sub-contractors or agents;
  - (ii) the breach or the non-performance or non-observance of any of the provisions, warranties and undertakings, obligations or conditions of the Contract by the Contractor, the Contractor's Employees or any of the Contractor's sub-contractors or agents;
  - (iii) any unauthorized act of the Contractor, the Contractor's Employees or any of the Contractor's sub-contractors or agents; or
  - (iv) the non-compliance of any applicable laws and any requirement or regulation of any competent authority or agency in connection with the performance of the obligations under the Contract by the Contractor, the Contractor's Employees or any of the Contractor's sub-contractors or agents.
- (d) For the purposes of this Clause, "negligence" shall have the same meaning as that assigned to it in Section 2(1) of the Control of Exemption Clauses Ordinance (Cap. 71).
- (e) The indemnities, payment and compensation given in pursuance of the Contract by the Contractor shall not be affected or reduced by reason of any failure or omission of the Government in enforcing any of the terms and conditions of the Contract, or in supervising or controlling the Contractor's operation or method of working, or in detecting or preventing or remedying any defective work carried out by the Contractor, the Contractor's Employees or any of the Contractor's sub-contractors or agents.

# 17. Public Liability Insurance

(a) The Contractor shall at its own costs take out and maintain and renew upon expiry, a public liability insurance policy for this Contract throughout the Contract Period with an indemnity amount of not less than Ten Million Hong Kong Dollars (HK\$10,000,000) per incident and for an unlimited number of claims arising during the Contract Period from injury to or death of any persons and for loss of or damage to any properties whatsoever where such injury, death, loss or damage (as the case may be) is caused by or arises out of any act, negligence or default of the Contractor, the Contractor's Employees or any of its sub-contractors or agents.

- (b) The public liability insurance policy shall:
  - (i) be for the benefit and in the joint names of the Contractor and the Government; and
  - (ii) contain a clause whereby the insurer shall irrevocably and unconditionally waive any right of subrogation or any other right or claim against the Government.
- (c) The insurance policy shall be issued by one or more insurance companies authorized to carry on the relevant insurance business under the Insurance Companies Ordinance (Cap. 41).
- (d) Upon issuance of the public liability insurance policy, the Contractor shall forthwith furnish a copy each of the same to the Government Representative for keeping.
- (e) Upon expiry of the public liability insurance policy during the Contract Period, the Contractor shall renew the same on and subject to the original terms and conditions or otherwise such revised terms and conditions as the Government Representative may stipulate. Upon issuance of the renewed public liability insurance policy, the Contractor shall forthwith furnish a copy of the same to the Government Representative for keeping.
- (f) Under no circumstances whatsoever shall the Government be responsible for the premium payable under the public liability insurance policy or the premium payable for the renewal thereof.
- (g) The Contractor shall conform to the terms and conditions of the public liability insurance policy and all reasonable requirements of the insurers in connection with the settlement of claims, the recovery of losses and the prevention of accidents. The Contractor shall not do or permit or suffer to be done any act or omission whereby the public liability insurance policy shall be rendered void or voidable, or which would otherwise amount to a breach of the public liability insurance policy. The Contractor shall bear the economic consequences of, and indemnify the Government in full from and against any loss and liability which may arise from any failure of the Contractor to observe and comply with this Clause.

# 18. <u>Set Off</u>

Where the Contractor has incurred any liability to the Government, whether at law or in equity, and whether such liability is liquidated or unliquidated, the Government may set off, whether at law or in equity, the amount of such liability against any sum then due or which at any time thereafter may become due from the Government to the Contractor under this Contract or any other contracts.

# 19. <u>Contract Deposit</u>

(a) The Contractor shall, as a condition precedent to this Contract, deposit with the Government a

Contract Deposit in the amount and in the manner as provided in Clause 10 of the Terms of Tender as continuous security for the due and faithful performance of the Contract. The deposit shall be either in cash or in the form of a banker's guarantee issued by a bank that is approved by the Government and that holds a valid banking licence granted under the Banking Ordinance (Cap. 155).

- (b) If payment of the Contract Deposit is made by a banker's guarantee, the banker's guarantee shall comply with the following:
  - (i) unless otherwise agreed by the Government, it must be on the terms set out at Appendix F to the Terms of Tender; and
  - (ii) the banker's guarantee shall come into effect on the date of commencement of the Contract Period unless another date is specified in the Letter of Conditional Acceptance as the date on which the banker's guarantee is to take effect. In the event that another date is specified, the banker's guarantee shall take effect no later than such date.
  - (iii) the banker's guarantee must remain valid till six (6) months after the expiry of the Contract (including all extensions thereof), or the date when all obligations of the Contractor under the Contract have been performed and discharged to the satisfaction of the Government Representative, whichever is later.
- (c) The Government shall, without prejudice to any other rights and remedies of the Government, have the right to deduct from the Contract Deposit paid in cash, or call on the banker's guarantee, to recover the amount of any and all costs, losses, damages or expense, suffered by the Government as the direct or indirect result of any breach of the Contract by the Contractor with or without the Contract being terminated.
- (d) If any deduction shall be made by the Government from the Contract Deposit during the continuance of the Contract, the Contractor shall, within fourteen (14) days of such deduction, deposit a further cash or provide a further banker's guarantee in a sum equal to the amount so deducted or so called which further sum shall be added to the residue of and form part of the Contract Deposit. The further banker's guarantee must comply with the requirements in sub-clause (b) (i to iii) and shall come into effect on the date of its execution.
- (e) If the Contractor fails to make up the deduction in accordance with sub-clause (d) above, the Government may at liberty to set-off the said amount against any sums due or payable to the Contractor by the Government under this Contract or otherwise and/or immediately terminate the Contract by notice in writing to the Contractor without prejudice to any claims that the Government has or may have in respect of any loss, damages, claims or any liability that may be incurred by the Government as a result of the Contractor's default.
- (f) Upon the expiry or sooner termination of the Contract, the Government shall return to the Contractor without interest the balance of the cash deposit after having deducted therefrom any sum due from the Contractor to the Government and when all the Contractor's obligations have been observed and complied with to the satisfaction of the Government Representative, or if a banker's guarantee is provided, such banker's guarantee shall be discharged or released.

# 20. <u>Termination of Contract</u>

(a) The Government may forthwith terminate the Contract without prejudice to any other rights which the Government has or may have if:

- (i) the Contractor fails to carry out the whole or any part of the Services or to observe or perform any of the terms and conditions of the Contract, or to pay any of the sums payable by the Contractor under the Contract, or is in breach of its warranties or undertakings under the Contract or (in the case of a breach capable of being remedied) the Contractor has failed within fourteen (14) days or such other period as provided in this Contract or as the Government may allow after the receipt of a request in writing from the Government Representative (such request to contain a warning of the Government's intention to terminate the Contract) so to do, to remedy the breach; or
- (ii) the Contractor unduly delays the performance and completion of the Services or any part thereof, or unduly delays the placing of necessary material and equipment orders as set out in Contract Schedule 1; or
- (iii) the Contractor shall pass a resolution or the court shall make an order for its liquidation or a petition is filed for the winding up of the Contractor's business otherwise than for the purpose of a reconstruction or amalgamation that is previously approved by the Government in writing or the Contractor becomes insolvent or makes any composition or arrangement with creditors; or
- (iv) a receiver has been appointed over any of the Contractor's assets or a distress or execution shall be levied or enforced upon or taken out against any of the Contractor's chattels, properties or assets and shall not be discharged or stayed or in good faith contested by action within thirty (30) days thereafter; or
- (v) the Contractor stops payment to creditors generally or is unable to pay its debts within the meaning of any applicable legislation relating to insolvency, bankruptcy, liquidation or winding up, or shall cease or threaten to cease to carry on its business (except for the purposes of amalgamation, merger or reconstruction); or
- (vi) the Contractor assigns or purports to assign any or all the burden or benefits of this Contract without the prior written consent of the Government; or
- (vii) the Contractor is in material breach of and/or has committed repeatedly breaches of any of his obligations under the Contract; or
- (viii) the Contractor is found to have made false declaration or untruthful revelation in, including but not limited to, its record of conviction of offences under the Employment Ordinance (Cap. 57), the Employees' Compensation Ordinance (Cap. 282), the Immigration Ordinance (Cap. 115), the Criminal Procedure Ordinance (Cap. 221) or the Mandatory Provident Fund Schemes Ordinance (Cap. 485) as stated in the tender submission by the Contractor during the tendering process; or
- (ix) the Contractor is found to have employed any person who is forbidden under the laws of Hong Kong or not permissible for whatever reasons to undertake any employment in Hong Kong, whether for this Contract or any other contracts, or to have aided and abetted another person to breach his condition of stay; or
- (x) the Contractor has accumulated three or more Demerit Points arising from this Contract over a rolling period of 36 months; or
- (xi) the Contractor is convicted of any offence under the Employment Ordinance (Cap. 57), the Factories and Industrial Undertakings Ordinance (Cap. 59), Criminal Procedure Ordinance (Cap. 221), the Employees' Compensation Ordinance (Cap. 282), the Immigration Ordinance (Cap. 115), the Occupational Safety and Health Ordinance (Cap. 509), the Mandatory Provident Fund Schemes Ordinance (Cap. 485) and the

Occupational Retirement Schemes Ordinance (Cap. 426) in relation to this Contract; or

- (xii) the Contractor fails to secure and maintain all required insurance; or
- (xiii) the Contractor fails to make up the deduction in accordance with Clause 19(d) of the Conditions of Contract.
- (b) Any termination of the Contract howsoever occasioned shall not affect any accrued right or liabilities of either party.
- (c) Notwithstanding anything herein to the contract, the Government may at any time during the Contract Period, at its option and without cause, terminate the Contract by giving the Contractor one month's prior written notice of such termination. The Government shall not be responsible for any loss or damage to the Contractor arising from such termination of Contract.

# 21. <u>Consequences of Termination</u>

- (a) The Contractor shall as soon as practicable after termination or expiry of the Contract at its expenses deliver and hand over to the Government all the records and documents relating to the Contract in whatever medium which are in the custody control or possession of the Contractor or its sub-contractors or agents. The Contractor shall also deliver up to the Government vacant possession of any office space or storage space in the Contract Areas used or occupied by the Contractor under Clause 24 of the Conditions of Contract in a clean and tidy condition (fair wear and tear excepted).
- (b) The Government shall be entitled to recover all losses, damages, costs and expenses including but not limited to all costs and expenses incurred in relation to engaging replacement contractor(s) and conducting re-tendering exercise(s), if any, upon the Contractor's beach of Clause 20(a) above, and shall have the right to deduct any money due to the Contractor under the Contract and under any other Government contracts (if there are any) for recovering the above losses, costs and expenses.
- (c) In the event of termination of contract for whatever reason, the Government shall not be required to make any further payment to the Contractor in accordance with the Clause 13 of the Conditions of Contract.

# 22. <u>Use of Electricity and Water Supplies</u>

- (a) The Government Representative shall permit the Contractor to use free of charge water supplies and to consume electricity made available at the supply points installed at the Contract Area for the purpose of provision of the Services. The Contractor shall warrant and undertake to the Government that it has made known to all its employees, sub-contractor and agents that the water and electricity supplies shall only be used for purposes under and in accordance with the Contract.
- (b) The Contractor shall ensure that all Contractor's Employees exercise their utmost care in the use of the water or electricity supplies to avoid wastage and damage to Government property.

The Contractor shall not use any electrical equipment in such manner that will overload the fuses in the electricity supply of the Contract Area. Particular attention must be given to the maintenance of cleansing equipment in order that it does not run below rated speed and draw excessive electricity current. Double adaptors shall not be permitted.

- (c) Permission to use the said water and electricity supplies shall cease at the end or sooner determination of the Contract as may be specified by the Government Representative by notice in writing to the Contractor.
- (d) The Contractor shall adopt the green measures in the Green Guidelines for Cleansing Services developed by Environmental Protection Department and Government Logistics Department stipulated at Contract Schedule 7 in using the electricity and water supplies for the performance of the Services.

# 23. Government Property

When Government property is issued to the Contractor under the Contract, the Contractor shall be responsible for the due return of all such property. Should any such property be lost or damaged as a result of the Contractor's action or inaction while in the possession or control of the Contractor or its employees or agents, the Contractor shall pay to the Government a sum which equals to the total replacement cost of such property plus relevant reasonable cost that may be incurred by the Government arising therefrom. A count of the articles or materials in the possession of the Contractor shall render such assistance as is necessary for this purpose.

#### 24. <u>Government Premises / Contractor's Premises</u>

- (a) The Government may at its sole discretion provide free of charge office and/or storage space within the Contract Areas for use by the Contractor's Employees, or for the storage of the tools, equipment and materials employed in the Services provided that:
  - such use shall cease at the end or sooner termination of the Contract, or at such earlier time as may be specified by the Government Representative by notice in writing to the Contractor;
  - (ii) the Contractor shall keep the said office or storage space clean, tidy, in reasonably good state of repairs and properly secured, as appropriate;
  - (iii) no fixtures, fittings or alteration shall be erected at or made to such office or storage space except with the Government Representative's prior consent in writing; and
  - (iv) the Contractor shall, upon termination of the Contract or on demand, remove at its own costs as soon as practicable, all fixtures or fittings erected at such office or storage space and restore the same to its original state. If the Contractor shall fail to do so within a reasonable time, the Government shall be entitled to remove and dispose of any properties, chattels, fixtures or fitting left uncollected in the Contract Area in any manner deemed appropriate by the Government Representative (including sale and abandonment) and that no compensation will be made to the Contractor. All costs,

losses, damages or expenses incurred by the Government as a direct or indirect result of the breach of this Clause shall be recoverable as a debt due from the Contractor.

- (b) The safety of any tools, equipment and vehicles used by the Contractor and brought alongside or onto Government premises shall be the responsibility of the Contractor, who shall indemnify the Government in respect of any loss or damage to such Government premises caused by such tools, equipment and vehicle.
- (c) The Contractor shall not use any space provided to it by the Government for conducting any fee-charging activities.
- (d) Nothing in this Contract shall create a tenancy or licence of whatsoever nature in favour of the Contractor.
- (e) Where the Services are carried out on the Contractor's premises such premises shall be open to inspection by the Government Representative at all reasonable time.

# 25. <u>Non-Exclusivity</u>

The Contract is awarded by the Government to the Contractor on a non-exclusive basis.

# 26. <u>Government's Confidential Information</u>

The Contractor shall treat as confidential all information supplied by the Government under this contract which is designated as confidential by the Government or which is by its nature clearly confidential provided that this Clause shall extend to any information which was rightfully in the possession of the Contractor prior to the commencement of the negotiations leading to this contract or which is already public knowledge or becomes so at a future date (otherwise than as a result of a breach of this Clause). The Contractor shall not divulge or use any confidential information except for the purpose of the Contract. The Contractor shall ensure that its employees are aware of and comply with the provisions of this Clause. The Clause shall survive termination of this Contract.

# 27. Corrupt Gifts

- (a) The Contractor shall prohibit its employees, agents, and sub-contractors who are involved in this Contract from offering, soliciting or accepting any advantage as defined in the Prevention of Bribery Ordinance (Cap. 201) when conducting business in connection with this Contract.
- (b) If the Contractor or any of the Contractor's Employees, its agents or sub-contractors breach sub-clause (a) above or commit an offence under the Prevention of Bribery Ordinance (Cap. 201) or under any law of a similar nature in relation to the Contract or any other Government contracts, the Government Representative may, on behalf of the Government, summarily terminate the Contract, without entitling the Contractor to any compensation therefor Suspected bribery cases would be reported to the Independent Commission Against Corruption (ICAC) for investigation.
- (c) The Contractor shall be liable for all expenses incurred by the Government as a result of the termination of the Contract under this Clause.

# 28. Publicity

The Contractor shall submit to the Government Representative all advertising or other publicity material relating to the Contract or the products supplied or other work done in connection with the Contract wherein the Government's or the Government Representative's or the AFCD's name is mentioned or language used from which a connection with the Government or any of the afore-mentioned entities can reasonably be inferred or implied. The Contractor shall not publish or use any advertising or other publicity material in relation to the Contract without the prior written consent of the Government Representative.

# 29. Service of Notice

- (a) Unless otherwise provided in this Contract, every notice, request, demand, direction or other communication under this Contract shall be made in writing, by post, by fax or by hand.
- (b) Every notice, request, demand, direction or other communication given or made under this Contract shall be sent to the relevant party at its address or facsimile number stated below, or to such other address or fax number which a party may have notified the other party by no less than three (3) days' prior written notice:

	Address	<u>Fax. No.</u>
(i) the Government:	Contract Management Unit Protection Section Country Parks Technical Services Division Country and Marine Parks Branch, Agriculture, Fisheries and Conservation Department, 6/F, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Kowloon, Hong Kong	2317 0482
(ii) the Contractor:	As stated in Appendix A to Terms of Tender	As stated in Appendix A to Terms of Tender

- (c) Such notice, request, demand, direction or other communications addressed to the relevant party as provided in sub-Clause (b) shall be deemed to have been duly given
  - (i) if sent by personal delivery, upon delivery to the relevant address; or
  - (ii) if sent by post, five (5) business days (for local post) and ten (10) business days (for overseas post) after the date of posting; or
  - (iii) if sent by facsimile, when dispatched with confirmed transmission receipt as evidenced by the transmission report generated at the end of the transmission of such facsimile by facsimile machine used for such transmission; or
  - (iv) if sent by e-mail, on the date of transmission

#### 30. General Service Arrangements

The Contractor shall: -

- (i) submit, seven (7) days before each month, a monthly cleansing programme and work schedule (including but not limited to the planned roster of the Cleaners, names of Cleaners on-duty and their areas of responsibility) in respect of each working day.
- (ii) provide a attendance log system (i.e. log-book record or other system) in such manner and at such location(s) as may be approved by the Government Representative to monitor the attendance of the Contractor's Employees at the Contract Area;
- (iii) ensure the Contractor's Employees to use the attendance monitoring system to keep proper attendance records; and
- (iv) make available such attendance records, (which upon request by the Government Representative shall be verified by a certified public accountant (practising) or a corporate practice registered under the Professional Accountants Ordinance (Cap. 50)), for inspection by the Government Representative at any time.

# 31. Monies or Valuables Found by the Contractor's Employees

All monies or other items of value found by the Contractor or Contractor's Employees or its sub-contractors or agents (if any) at the Contract Area in the course of performance of the Services shall be handed to the Government Representative as soon as possible and the Contractor shall obtain from the Government Representative a written receipt obtained therefor.

#### 32. Entire Agreement

The Contract supersedes all prior agreements, arrangement and undertakings between the parties and constitutes the entire Contract between the parties relating to the subject matter hereof. Unless the terms of the Contract provide to the contrary, no addition to or modification of any provision of the Contract shall be binding upon the parties unless made by a written instrument signed by a duly authorized representative of each of the parties hereto for and on its behalf.

# 33. <u>Relationship of the Parties</u>

The Contractor enters into the Contract with the Government as an independent contractor only and shall not represent itself and shall ensure the Contractor's Employees and all its other employees, sub-contractor (if any) and agents shall not represent themselves, as employee, servant, agent or partner of the Government.

#### 34. Jurisdiction

The Contract shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region and the parties hereby irrevocably submit themselves to the jurisdiction of the courts of the Hong Kong Special Administrative Region.

## 35. <u>Waiver and Severability</u>

No failure by either party to exercise and no delay by either party in exercising any right, power or remedy available to it under the Contract or in law or in equity shall operate as a waiver thereof; nor shall any single or partial exercise of the same preclude any other or further exercise thereof or the exercise of any other right or remedy; and the rights and remedies of each party herein contained shall be cumulative and not exclusive of any other rights or remedies provided by law or in equity. Without limiting the foregoing, no waiver by either party of any breach by the other party of any provision hereof shall be deemed to be a waiver of any subsequent breach of that or any other provision hereof. If at any time, any provision of the Contract is or becomes illegal, invalid, or unenforceable in any respect, the legality, validity, and enforceability of the remaining provisions of the Contract shall not be affected or impaired thereby.

# 36. <u>Disputes</u>

If disputes arises between any officer of Agriculture, Fisheries and Conservation Department and the Contractor in reference to the performance of the Contract, or any part thereof which cannot otherwise be resolved, such dispute shall be referred to the Director of Agriculture, Fisheries and Conservation whose decision shall be final and binding.

# 37. Complaints/Enquiries Handling

The Contractor shall ensure all their employees/staff strictly follow the "Guidelines in handling public Complaints and Enquiries" issued by AFCD and record all complaints received to facilitate monitoring by AFCD representative. The Contractor shall circulate the "Guidelines in handling public Complaints and Enquiries" quarterly and submit the documentary proof for AFCD Representative.

# 38. <u>Information/Data Handling</u>

The Contractor shall ensure that all their employees/staff will not disclose any information/data collected during the service period, including verbal and written records in any format, to any unauthorised third party. The information/data collected shall be handled with diligent care.

## 39. Matters in which the Decision of the Government Representative is Final

In the case of any question arising as to any of the following matters:

- (a) as to the quality of materials and workmanship;
- (b) as to the method or means (including any question as to what equipment should be provided and used by the Contractor) by which the Services or any part thereof should be provided;
- (c) as to the assessment/judgement on the quality of the Services;

the Government Representative shall state his decision thereon in writing and the Government Representative's said decision shall be final and binding upon the parties, provided that the Government Representative shall have power to cancel any such decision and to substitute it with any other decision thereof.

### 40. <u>Review of the Management Plan and Work Plan</u>

The Government Representative may from time to time and at any time require in writing the Contractor to revise any of the plans contained in Contract Schedule 6 in such manner as the Government Representative may specify.

### 41. Exclusion Clause

The parties hereby declare that nothing in this Contract confers or purports to confer on any third party any benefit or any right to enforce any term of this Contract pursuant to the Contracts (Rights of Third Parties) Ordinance (Cap. 623).

Annex A

#### SAMPLE OF ACCOUNTANT'S CERTIFICATE FOR PAYMENT APPLICATION

### ACCOUNTANT'S STATEMENT FOR PAYMENT APPLICATION REQUIRED UNDER <u>CONTRACT NO.</u>

I/we have examined the relevant employment agreements, payrolls, books, records, and other supporting documents. I/we deem necessary to ascertain the number and ranks of the Contractor's Employees deployed to work at the Contract Area under the above Contract by <u>(*the Contractor*)</u>

and the wages paid to the Cleaners, I/we certify that the information contained in the attached Statement of Deployment and Wages of Cleaners are in accordance with the said agreements, payrolls, books, records and supporting documents.

(XAccountant's Signature)
(XAccountant's Name)
(Date)

To be certified by a certified public accountant (practising) or a corporate practice registered under the Professional Accountants Ordinance (Cap. 50) when requested by Government Representative.

Annex A

### SAMPLE OF ACCOUNTANT'S CERTIFICATE FOR PAYMENT APPLICATION

### STATEMENT OF DEPLOYMENT AND WAGES OF CLEANERS AND ACCOUNTANT'S STATEMENT FOR PAYMENT APPLICATION CONTRACT NO. FOR THE MONTH:

No. of Saturdays/Sundays in the month : \_\_\_\_\_ No. of Statutory Holidays in the month : \_\_\_\_\_

Rank	Name	Committed wages for the Cleaner* (HK\$)	Number of days on duty	Number of no-pay leave days taken (such as no- pay statutory holidays)	Number of overtime hours	Wages for the month**	Provident Fund contributed by the Cleaner, if applicable	Wages paid to the Cleaner	Provident fund contributed by the Contractor being the employer	Remarks #
						(a)	(b)	(a) – (b)	(a) x 5%	

\* Committed wages means wage as set out in Contract Schedule 4 by successful Tenderer.

\*\* Wage received refers to that before deduction of employee's contribution to the Mandatory Provident Fund.

# Among other things, any non-compliance with the committed daily maximum working hours for Cleaners shall be stated.

(*Accountant's Signature)
(*Accountant's Name)
(Date)

X To be certified by a certified public accountant (practising) or a corporate practice registered under the Professional Accountants Ordinance (Cap. 50) when requested by Government Representative.

### PART 3 CONTRACT SCHEDULES

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## Contract Schedule 1 Service Requirements

The Contractor shall provide cleansing services to the Contract Area in Tai Tong Recreation Area in Tai Lam Country Park (as specified in Contract Schedule 2) during the whole Contract Period in accordance with this Contract Schedule 1.

### Part 1 - Qualification Requirements of the Contractor's Employees

The Contractor shall deploy the Contractor's Employees of the following qualifications, capabilities and experience to carry out their duties under the Contract:

	Rank		Qualification and Other Requirements		
(a)	Contract Manager	(i)	) possess a minimum of three (3) years' experience in		
			management of contracts for cleansing services,		
		(ii)	be able to write and speak fluent English and Chinese.		
(b)	Cleansing Supervisor	(i)	(i) possess a minimum of two (2) years' experience in cleansing		
			services, one (1) year of which must be in the capacity of a		
			supervisor or foreman; and		
		(ii)	be able to speak fluent Cantonese.		
(c)	Cleaner	(i)	i) be physically fit to carry out cleansing and related tasks; and		
		(ii)	be able to speak fluent Cantonese.		

### Part 2 - Responsibilities/Duties of the Contractor's Employees

- (a) Contract Manager
  - The Contract Manager shall be responsible for:
    - (i) Responding promptly to any queries raised and implementing instructions given by the Government Representative in relation to the provision of the Services on behalf of the Contractor;
    - (ii) Attending meetings and discussions with Government Representative in relation to the provision of Services as required by Government Representative; and
    - (iii) Giving proper training, supervision and guidance to the Cleaners and Cleansing Supervisor in performing the Services.
- (b) Cleansing Supervisor

The Cleansing Supervisor, who shall be one of the Cleaners shall in addition to his general cleansing duties, also be responsible for:

- (i) Coordinating and overseeing the Cleaners in their execution of general cleansing and other related tasks at the Contract Area in accordance with the Service Requirements;
- (ii) Liaising with the Government Representative on the timing and other arrangements for carrying out specific cleansing tasks;
- (iii) Reporting daily to the Government Representative on the execution of general cleansing tasks at the Contract Area under the Contract; and
- (iv) Keeping a log book of the daily attendance record of each Cleaner.
- (c) Cleaner

The Cleaners shall be responsible for performing the cleansing and related tasks at the Contract Areas as assigned by the Contractor.

### Part 3 - Manpower Requirements on Provision of Cleansing Services

Manpower Requirements

The Contractor shall deploy such number of the Contractor's Employee to provide the Services in accordance with the requirements as detailed in the following table:

Contract Period: From 1 November 2019 to 31 October 2021						
Period	Days of the week	Working Time	Number of Cleaners Required (including the Cleansing Supervisor)			
	Tuesday to Friday (Excluding the day after Public Holiday)		At least <u>8</u> Cleaners			
October to February	Monday, Saturday, Sunday, Public Holiday and the day after Public Holiday	<u>Note I</u> 0730 - 1630	At least <b>9</b> Cleaners			
Manch to Sontombor	Tuesday to Friday (Excluding the day after Public Holiday)	(with one hour meal break)	At least <u>3</u> Cleaners			
March to September	Monday, Saturday, Sunday, Public Holiday and the day after Public Holiday		At least <u>4</u> Cleaners			

#### Note I:

The contractor shall continue providing the same number of cleaners in the contract area to carry out cleansing work or supporting duties for the extended working hours from <u>1630 to</u> <u>1900 (2.5 hours)</u> on the following days:

- i) the day of Chinese Mid-Autumn Festival;
- ii) the day of Christmas Eve;
- iii) the day of Christmas;
- iv) the day of New Year Eve;
- v) the day of New Year;
  - or
- vi) any other 5 working days designated by the Government Representatives.

The Contractor shall provide the necessary transport and cleaning equipment and material for the cleaners to carry out the cleansing work. The Contractor is also required to submit the attendance list to Field Officer/Tai Tong at least one week in advance of the above extended working days.

#### Part 4 - Provision of Mobile Phone Contact of Contract Manager and Cleansing Supervisor

The Contractor shall provide the Cleansing Supervisor and the Contract Manager with mobile phones, and shall provide the Government with the numbers of such mobile phones immediately on the commencement of the Contract Period to ensure that the Government can effectively contact the Cleansing Supervisor and Contract Manager at all times during the Contract Period.

#### Part 5 - Supply of Cleansing Materials, Equipment and Tools for use by the Cleaners

- (a) The Contractor shall during the entire Contract Period provide at its own costs sufficient uniforms, cleansing equipment, materials and tools to Cleaners for proper and efficient performance of the Services. All cleansing equipment, materials and tools shall be of a type approved by the Government Representative. The Contractor shall provide the following cleansing items:
  - (i) Black <u>biodegradable</u> plastic litter bags not less than 0.05 mm (thickness) x 800 mm (height) x 900 mm (width) with drain holes at lower part of bags which could be fitted onto the existing litter bins and litter stockades found in the Contract Area;
  - (ii) Transparent <u>biodegradable</u> plastic litter bags not less than 0.05 mm (thickness) x 800 mm (height) x 900 mm (width) with drain holes at lower part of bags for collection of recycle materials;
  - (iii) The material of the biodegradable plastic litter bags shall be Low Density Polyethene "LDPE" made from 60% recycled plastic content with additive added for biodegradation. The product shall be biodegradable and passed an internationally recognized biodegradability test with a valid test report. A valid certificate of compliance and / or test report issued by an independent laboratory or testing centre shall be furnished to Government by the Contractor to prove that items offered fully comply with the above bio-degradability requirements. *Failure to submit such test reports and certificates together with the tender may render*

### the tender invalid;

- (iv) All toilet cleansing materials and tools, such as liquid detersive, towel, mop, boom, cleansing powder, pails, ladders, goggles, gloves, face mask, bleach etc. necessary for the proper performance and cleanliness of the work to the satisfaction of Government Representative;
- (v) Uniforms with company name/logo of the Contractor for all Contractor's Employees working at the Contract Area;
- (vi) Safety reflective vests for Cleaners working at car park or along roadside; and
- (vii)Heavy duty type equipment and tools listed in the following table:

Description of cleansing equipment	Number not less than
Ladder with light-duty working platform <sup>#</sup> , at least 1-metre height	1

<sup>#</sup>The ladder shall conform to the safety standard and Occupational Safety and Health Regulations.

- (b) The Contractor shall promptly replace at its own costs any of these equipments in use as and when required by the Government Representative. The Contractor shall be liable for any loss of or damage howsoever caused to such equipment, materials, tools or vehicles belonging to the Contractor and used for or in connection with the performance of the Services.
- (c) The Contractor shall manage the uses of these cleansing equipment, materials and tools in the following manner:
  - (i) All cleansing equipment, materials and tools shall be clean, safe, of good condition, free of excessive noise, odour or emission, and properly maintained.
  - (ii) All cleansing equipment, materials and tools should be properly stored away after use in locations assigned by the Government Representative so as not to be unsightly or cause obstruction.
  - (iii) All cleansing chemicals must be environmentally friendly. No cleansing chemical of corrosive nature which may cause any personal injury or property damage to the natural environment in Tai Lam Country Park, the Cleaners or any person in or near the Contract Area should be used. The Contractor should ensure that all its Cleaners exercise their utmost care to avoid contamination to the natural environment in Contract Area with detergents, cleansing agent or any liquid during performance of the Services. The Contractor shall adopt the Green Guidelines for Cleansing Services developed by Environmental Protection Department and Government Logistics Department stipulated at Contract Schedule 7 in the performance of the Services.

### Part 6 - Supply of Hand Soap, Toilet Paper and Signage in Public Toilet

- (a) The Contractor shall, at its own cost or expense, supply and ensure continuous supply of
  - (i) disinfectant hand soap to the dispensers (The hand soap shall be in nature complying the requirements of the legal provision and other relevant legislative provision in public health); and
  - (ii) toilet paper in white colour with soft double-ply tissue at all the public toilets found in the Contract Area.
- (b) The Contractor shall provide and display at its own expense notice signs as appropriate, including but not limited to those bearing the words "Cleansing Works in Progress (清 潔進行中)", "Beware of Wet Floor (小心地滑)", "Caution! Deep Cleansing Work in Progress (小心!徹底清潔進行中!請勿內進)" in connection with the performance of the Services in all public toilets found in the Contract Area.

#### Part 7 - Performance and Measurement Standard of Services

#### Provision of Cleansing Services

The Contractor shall provide the Services in accordance with the Service Requirements and performance standards set out below.

	(u) creansing rushs	
	Minin	
I.	<b>Cleansing of Public Toilets</b>	At lea
	(i) clean the public toilets and	08:

#### **Cleansing Tasks** (a)

		Job Description	Minimum Frequency	Desired Performance Outcomes
I.	Clea	ansing of Public Toilets	At least <b>4 times</b> daily at:	Floor surfaces are dry and free from surface dirt, litter, waste materials and grease.
	(i)	clean the public toilets and	08:00 - 08:45 hrs.	No hosing of the toilet is permitted when it is open for use.
		floors; and	11:00 - 11:45 hrs.	Walls, ceilings, fixed installations and furniture are clear of surface dirt, stains,
	(ii)	mop dry and keep the	13:30 - 14:15 hrs.	fingerprints, marks, stains and grease.
		toilet clean and tidy at all	15:45 – 16:30 hrs	The rim and outer surface of hand wash basins, including bottle traps are dry, free
		time.		from litter, dirt, dust, marks and stains.
			and	W.C. pans and outer surface, seats, covers and other fittings are dry, clear of dirt,
				dust, faeces, urine and stains.
			As and whenever required	Urinals and fittings including gullies, grids, cisterns, flush pipes, bottle traps are
			by Government	free from litter, dirt, dust, marks, stains, urea and lime scale deposits.
			Representative	Light fittings, switches, extraction fans, fans and ducting, hand dryers, or pipe
				works are free from dirt, dust, cobwebs, marks and stains.
				Keep free of blockage, rodent and mosquito at all surface drains, gutters, rainwater
				pipes, and trap gullies etc. within the boundary of the site. Quarterly and
				accidental pest control exercise shall be carried out and as required by the
				Inspection Officer.
II.	Clea	ansing of Recreation Area		Open outdoor areas within Contract Area are clear of litter, waste materials, grease
		ilities and other	At least once daily	and stains.
	part	ticulars as specified in	The least once during	All Facilities such as barbecue pits, table and benches, shelters, sign boards,

	Job Description	Minimum Frequency	Desired Performance Outcomes
	Contract Schedule 2		information boards and fencing within the Contract Area should be clean and free from dirt, grease, marks or stains.
			All litter bins within the Contract Area are cleaned periodically such that they are free from dirt, marks and stains and will not emit unpleasant smell.
			All surface drainages within the Contract Area are free from litters and unblocked.
			Keep free of blockage, rodent and mosquito at all surface drains, gutters, rainwater pipes, and trap gullies etc. within the boundary of the site. Quarterly and accidental pest control exercise shall be carried out and as required by the Inspection Officer.
III.	Refuse and Recyclable Materials Collection and Cleansing	At least once daily	All litter bins and litter stockade are emptied periodically so that no litter bin will be over 75% full; all litter bins and litter stockade should be provided with black plastic bin lining.
	<ul> <li>To deploy Cleaners to:</li> <li>(i) Clear and empty all litter bins, litter stockades and replace black plastic bin lining in the Contract</li> </ul>	All the times	All refuse and wastes shall be collected, sorted in an environmental friendly manner, temporarily stored and disposed properly. The refuse collection and material recovery chamber and other temporary waste storage areas should be kept in a reasonable state of tidiness.
	Area;		The Contractor is required to provide its own transportation means to dispose all refuse and wastes collected to refuse collection point as agreed by the Government Representative.
	<ul><li>(ii) Collect and remove all refuse and recyclable materials from the</li></ul>		All recycle materials shall be collected in transparent biodegradable plastic bags and delivered to recyclable collection point agreed by the Government Representative at the Contractor's own expense and own means of transportation.

Job Description	Minimum Frequency	Desired Performance Outcomes
Contract Area		Burning, burying or dumping of refuse is strictly prohibited.
IV. Supply of Hand Soap and		No toilet disinfectant hand soap dispensers are 90% empty.
Toilet Paper	All the times	Toilet paper rolls and paper towels are always available in each toilet cubicle in each toilet.
V. Response time to rectify if the standard of Performance Measures I-IV below that of the desired outcomes	All the times	At any time when the level of cleanliness of the Contract Area falls below the acceptable standard, remedial action should be taken timely so that acceptable standard can be re-established within one (1) day.

### (b) Supervision and Administration

Job Description	Desired Performance Outcomes
Overall supervision and availability of staff	The Contractor should properly supervise the work of the Contractor's Employees and should provide not less than the number of staff required stipulated in Part 3 of this Schedule. The Contractor shall provide additional staff to perform the cleansing and related tasks to the required standards at its own expenses.
Response time to ad-hoc or emergency services	Ad-hoc or emergency requests for provision of cleansing and supporting services are attended to within one (1) day from receiving verbal request from the Government Representative.
Response time to supplementary services	Requests for provision of supplementary services are attended to within seven (7) days from the date of the written request of the Government Representative.

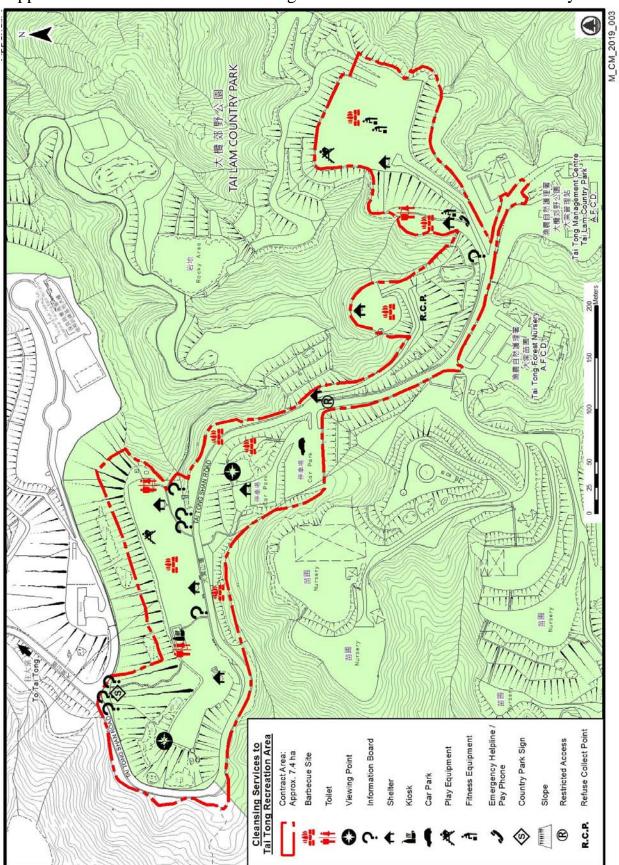
# Contract Schedule 2

# Appendix I: Location Plan of Tai Tong Recreation Area in Tai Lam Country Park

Appendix II: Particulars of Facilities at Tai Tong Recreation Area in Tai Lam Country Park

Note: All the figures and drawings contained in this Schedule are for reference and identification only. There is no guarantee that the figures and drawings are complete and accurate. No claim against the completeness and accuracy of the figures and drawings shall be made by the Contractor.

### **Contract Schedule 2**



Appendix I: Location Plan of Tai Tong Recreation Area in Tai Lam Country Park

Contract Schedule 2

### Appendix II: Particulars of facilities at Tai Tong Recreation Area in Tai Lam Country Park

No.	Particulars of Facilities	Quantity	
1.	Contract Area are delineated in plan M_CM_2019_003 (Appendix I Location and Layout Plan)	Approximately 7.4 ha	
2.	Refuse Collection Point (R.C.P.):	1 no.	
3.	Litter bins and stockades	68 nos. plastic litter bins & 59 stockades	
4.	Toilet blocks with male, female and handicapped toilet for each block	3 Blocks	
5.	Barbecue pits cum benches	171 sets	
6.	Table and benches units	175 nos.	
7.	Bench	39 nos.	
8.	Shelters	8 nos.	
9.	Sign Boards	28 nos.	
10.	Information boards	8 nos.	
11.	Waymark	3 nos.	
12.	View Compass	2 nos.	
13.	Park Sign	1 no.	
14.	Fitness Equipment	3 nos.	
15.	Play Equipment	2 nos.	
16.	Animated Features	10 nos.	

Remark: The actual quantities of particulars of all locations stated above may be more or less than stated estimate and the Contractor must be prepared to accept as a part of the Contractor an increase or a decrease of the stated estimate.

#### Contract Schedule 3 Price Schedule Rates of Charge for the Provision of the Services

(to contain the successful Tenderer's price proposal subject to such modification as may be agreed with the Government)

### Contract Schedule 4 Monthly Wage for Cleaners

### (to contain the successful Tenderer's proposal on the staffing and wages proposal for Cleaners subject to such modification as may be agreed with the Government)

(It is an essential term of this Contract that each Cleaner must be paid not less than the monthly wage derived from the Statutory Minimum Wage (SMW) which includes paid rest days (hereinafter referred to as the "the monthly wage rate of SMW plus paid rest days"), i.e. [HK\$8,556] per month, on the basis of thirty-one (31) days (twenty-seven (27) working days plus four (4) paid rest days) per month and eight (8) hours of work per day.)

(The monthly wage payable to each cleaner during the Contract Period shall not be less than (i) the monthly wage committed by the Tenderer in this Schedule; or (ii) any adjusted wage level brought about by future revisions of the Statutory Minimum Wage, whichever is the higher.)

### Contract Schedule 5 Code of Conduct for the Contractor's Employees

- 1. All the Contractor's Employees shall maintain a high standard of hygiene, courtesy and consideration in performing the Services.
- 2. The Contractor's Employees shall deal promptly and courteously with the Government Representative, visitors and the public as well as all others with whom they may have contact in performing the Services under the Contract.
- 3. The Contractor's Employees while on duty at the Contract Area shall not commit any of the following acts:
  - (a) vandalising any Government Property or misusing any equipment/facility provided by the Government;
  - (b) gambling, stealing or committing any criminal offence;
  - (c) fighting or causing any disorder, disturbance or nuisance;
  - (d) using foul language or drinking liquor;
  - (e) behaving in a manner likely to endanger himself/herself or any other person or causing damage to Government Property;
  - (f) soliciting or accepting any money, gift or advantages from, or offering any money, gift or advantages to any Government employee, building user, visitor or member of the public;
  - (g) indulging in poor timekeeping for work or absent from duty without approval or good cause;
  - (h) indulging in smoking, sleeping or any audio/visual entertainment;
  - (i) committing fraud or dishonest acts;
  - (j) failing to wear full and proper uniform which is
    - (i) a vest, apron or jacket bearing the name/logo of the Contractor which is agreed by the Government Representative
    - (ii) a safety reflective vest when working at car park or along roadside
    - (iii) a protective clothing and equipment when working at site; and
  - (k) committing any act that will bring the Government into disrepute or embarrassment.

#### Sheet 87

#### Contract Schedule 6 Management Plan and Work Plan

(to contain the successful Tenderer's technical proposal on

- (a) Management Plan
- (b) Work Plan

subject to such modification as may be agreed with or requested by the Government)

### Contract Schedule 7 Green Guidelines for Cleansing Services

### 1. Cleansing Products and Supplies

• The Contractor should, as far as possible, use cleansing products that comply with the green specifications developed by Environmental Protection Department (EPD) & Government Logistics Department (GLD). A list of cleansing products with recommended green specifications as programulated by EPD is attached for reference.

Product Items	Recommended Green Specification
All purpose Cleaners	<ul> <li>The pH of aqueous solution of the detergent shall not be higher than 10.5.</li> <li>The product shall not be formulated or manufactured with alkylphenol ethoxylates (APEOs) and ethylene diaminetetra acetic acid.</li> <li>The product should not contain halogenated substances or solvents, including reactive chlorine compounds.</li> <li>The product should not contain more than 5% by weight of volatile organic compounds (VOCs).</li> <li>The product should not be formulated or manufactured with phosphate or phosphonates.</li> <li>The product should not be formulated with ammonia or ammonium compounds.</li> <li>The product should be at least 90% biodegradable.</li> <li>The product should not contain any heavy metals or their compounds as listed below: <ul> <li>Arsenic</li> <li>Codanium</li> <li>Lead</li> <li>Mercury</li> <li>Selenium</li> </ul> </li> </ul>
Laundry Detergent / Soap	<ul> <li>The product shall not be formulated or manufactured with alkylphenol ethoxylates (APEOs) and ethylene diaminetetra acetic acid (EDTA).</li> <li>The product should not contain halogenated substances or solvents, including reactive chlorine compounds.</li> <li>The product should not contain more than 5 % by weight of volatile organic compounds (VOCs).</li> <li>The product should not be formulated or manufactured with phosphate or phosphonates.</li> <li>The product should not be formulated or manufactured with optical brighteners.</li> <li>The product should not be formulated or manufactured with optical brighteners.</li> <li>The product should not contain any heavy metals or their compounds as listed below: <ul> <li>Arsenic</li> <li>Cadmium</li> <li>Cobalt</li> <li>Hexavalent chromium</li> <li>Lead</li> <li>Mercury</li> <li>Selenium</li> </ul> </li> </ul>
Sanitary Detergent	<ul> <li>The product shall not be formulated or manufactured with alkylphenol ethoxylates (APEOs) and ethylene diaminetetra acetic acid (EDTA).</li> <li>The pH value of product, before dilution, should not be higher than 11.5 or less than 2.</li> <li>The product should not contain halogenated substances or solvents, including reactive chlorine compounds.</li> <li>The product should not contain more than 5% by weight of volatile organic compounds (VOCs).</li> <li>The product should not be formulated or manufactured with phosphate or phosphonates.</li> <li>The product should not be formulated with any chemicals that are included in the international Agency for Research on Cancer (IARC) lists for proven (Group 1), probable (Group 2A), or possible (Group 2B) carcinogens.</li> <li>The surfactant used in the product should be at least 90% biodegradable.</li> <li>The product should not contain any heavy metals or their compounds as listed below: <ul> <li>Arsenic</li> <li>Cadmium</li> <li>Cobalt</li> </ul> </li> </ul>

[	Hexavalent chromium
	Lead
	Mercury
	Selenium
	<ul> <li>Bio-accumulative preservatives shall not be used.</li> <li>The pH value of 5% solution should range from 6-10.</li> </ul>
	• The product should not be formulated or manufactured with alkylphenol ethoxylates (APEOs), ethylene diaminetetra acetic acid (EDTA) or nitrilotriacetate (NTA).
	• The product should be at least 60% biodegradable.
Soap Toilet	<ul> <li>The product should not be formulated or manufactured with phosphate or phosphonates.</li> <li>The product should not be formulated or manufactured with optical brighteners.</li> </ul>
Liquid	<ul> <li>The product should not be formulated or manufactured with optical brighteners.</li> <li>Fragrance used in the product should comply with international guidelines, e.g. the Code of</li> </ul>
	Practice of the International Fragrance Association (IFRA). The product shall declare any fragrances
	on the product label in the ingredient line.
	• The product should not be formulated with any chemicals that are included in the International Agency for Research on Cancer (IARC) lists for proven (Group 1), probable (Group 2A), or possible (Group 2B) carcinogens.
	<ul> <li>Cleaning Rags</li> <li>Addition of optical brighteners should not be permitted</li> </ul>
Cleaning	• The content of detectable formaldehyde in the final product should not exceed 0.15 mg/kg.
Rags and	<ul> <li>The content of pentachlorophenol (PCP) in the final product should not exceed 0.15 mg/kg.</li> <li>Cotton Waste</li> </ul>
Cotton Waste	AOX emissions in the bleaching effluent should be less than 100 mg Cl/kg
	The product should not be formulated or manufactured with surfactants belonging to alkylphenol
	• The product should not be formulated or manufactured with surfactants belonging to alkylphenol ethoxylates (APEOs), ethylene diaminetetra acetic acid (EDTA) or nitrilotriacetate (NTA).
	• The product should not be formulated or manufactured with builders belonging to phosphates.
Disinfectant	• The product should not be formulated with any chemicals that are included in the International
	Agency for Research on Cancer (IARC) lists for proven (Group 1), probable (Group 2A), or possible (Group 2B) carcinogens.
	<ul> <li>The product should not be formulated or manufactured with aromatic compounds.</li> </ul>
	The product should not contain substances regulated in the Montreal Protocol on Substances that
	Deplete the Ozone Layer (particularly CFCs and HCFCs).
	• The surfactant used in the product should be readily biodegradable.
	• The product should not be formulated or manufactured with alkylphenol ethoxylates (APEOs), ethylene diaminetetra acetic acid (EDTA), nitrilotriacetate (NTA), phthalates, halogenated organic solvents.
	<ul> <li>The product should not contain any heavy metals or their compounds as listed below:</li> </ul>
	Arsenic
	Cadmium     Cobalt
	Hexavalent chromium
Doodore	Lead     Mercury
Deodorants	Mercury     Selenium
	<ul> <li>The product should not contain more than 5% by weight of volatile organic compounds (VOCs)</li> </ul>
	• The product should not contain phosphorus content of more than 0.2% by weight.
	• The sum of benzene, toluene, xylene, ethylbenzene, 1,4- Dichlorobenzene, and styrene contents should be smaller than 0.1% by weight.
	<ul> <li>The undiluted product should not contain any of the following components:</li> </ul>
	<ul> <li>Formaldehyde donors</li> <li>Monoethanolamine, diethanolamine, and triethanolamine alone or in compounds</li> </ul>
	<ul> <li>Monoethanolamine, diethanolamine, and triethanolamine alone or in compounds</li> <li>Parabens</li> </ul>
	<ul> <li>Triclosan</li> <li>Nitromusk and polycyclic musk fragrances</li> </ul>
	· Muonusk and porycyclic musk fragrances
	• The pH value of product should not be higher than 11 or less than 2
	<ul> <li>The product should be at least 90% biodegradable and not bioaccumulative</li> <li>The product should not contain nitromusk and polycyclic musk fragrances</li> </ul>
Hand Soaps	<ul> <li>The product should not contain nitromusk and polycyclic musk fragrances</li> <li>The product should not be formulated or manufactured with alkylphenol ethoxylates</li> </ul>
Trana Doubs	<ul> <li>(APEOs), ethylene diaminetetra acetic acid (EDTA), nitrilotriacetate (NTA), halogenated organic</li> </ul>
	solvents
	The product should not be formulated or manufactured with phosphate or phosphonates

•	The product should not contain more than 1 % by weight of volatile organic compounds (VOCs)
•	The product should not be formulated or manufactured with optical brighteners

#### 2. Water Saving

- Wash in a basin rather than under running water whenever practical.
- Reduce spillage by keeping water level in rinsing and washing basins to minimum.
- Report any leakage of faucets and hoses for repairing immediately.
- Use mops instead of running water hoses for cleaning floors whenever practical.

#### 3. Energy Saving

- All powered equipment should be switched off and remove the plug from socket when not in use.
- Filters of vacuum cleaners should be changed or cleaned regularly to attain the optimal cleaning efficiency.

#### 4. Staff Training

• All workers of the contractor shall receive regular trainings to maintain knowledge of correct procedures for equipment and techniques used to maintain environmental standards.

#### **Provision of Cleansing Services to Tai Tong Recreation Area**

#### in Tai Lam Country Parks

### Part 4 OFFER TO BE BOUND

1. Having read the Interpretation, Terms of Tender, Conditions of Contract, Contract Schedules and all other attachments of this Tender Document, I/we agree to be bound by the terms and conditions as stipulated therein.

2. I/We do hereby agree to carry out the whole of the Services which may, during the Contract Period or any extension thereto be required, by or on behalf of the Government Representative to be carried out, at the prices quoted by me/us in the Price Proposal free of all other charges, subject to and in accordance with the Interpretation, Terms of Tender, Conditions of Contract, Contract Schedules and all other attachments.

3.	I/We also certify that the particulars given by me/us below, are correct:						
	(a)The number of my/our/the Company's Business Registration Certificate is						
	(b) The date of expiry of my/our/the Company's Business Registration Certificate is						
	<ul><li>(c) I am/We are/The Company is covered by an Employees' Compensation Insurance Policy, the particulars of which are as follows: Policy No.</li></ul>						
	Name of Insurance Company						
	Period covered by the Policy is from to						
	Brief particulars of the cover provided and any special conditions are as follows:						
4.	I am/We are duly authorized to bind the said Company hereafter mentioned by my/our signature(s).						
5.	The name of the Company is						
6.	The registered office of the Company is situated at						
7.	Name(s), Title(s) and address(es) of person(s) signing:						
Sign	ature(s):						
Date	d this day of 20						
Notes	<ul><li>(i) All the particulars required above must be provided.</li><li>(ii) Strike out clearly alternatives which are not applicable</li></ul>						

### THE GOVERNMENT OF THE HONG KONG SPECIAL ADMINISTRATIVE REGION

### **Agriculture, Fisheries and Conservation Department**

### Provision of Cleansing Services to Tai Tong Recreation Area in Tai Lam Country Park

### PART 5 MEMORANDUM OF ACCEPTANCE

On behalf of the Government of the Hong Kong Special Administrative Region,

Ι.....

(Name and position of officer)

accept your tender for the Contract (as defined in the Tender Document) to provide the Services (as defined in the Tender Document) on and subject to the terms and conditions set out in the Contract so far as such offer relates to the following item(s) in the schedule:

.....

Dated this ..... day of ..... 2019

Signed by the said.....

in the presence of :....

Part 5 – Memorandum of Acceptance